



2009 Site Selector Database
---International Standard
Regional District of Central Okanagan

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Table of Contents

Disclaimer Notice:	2
Demographics	1
Household Income	1
Higher Education	2
Closest 4 Year Institution	2
Closest Community Colleges	3
Schools	4
Government	5
Municipal Government	5
Regional Government	5
Provincial Government Representation	5
Federal Government Representation	5
Labour Force	6
Labour Force and Participation Rate	6
Labour Force by Industry	6
Labour Force by Occupation	7
Payroll Costs	8
Payroll Taxes	8
Unemployment Insurance (Employment Insurance)	8
Leading Employers in the Central Okanagan	9
Labour Quality	10
Workforce Educational Attainment (25-64 Years of Age)	10
Transportation	11
Distance to Major Centres	11
Railroads (by Rail Carrier)	11
Closest Commercial Airports:	12
Closest Commercial Airports (Continued):	13
Closest Ports	14
Research Base	15
Research Base Listings in Alphabetical Order	15
Business Support Services	16
Business Support Services	16
International Support Services	16
Closest Customs Port of Entry	16
Kelowna International Airport	16
Utilities	17
Water Availability	17
Sewer Treatment	18
Electric Power	19
Natural Gas	20
Utilities (Continued)	21

Telecommunications	21
Taxation	22
Real Property Tax Rates: \$ per \$1000 of Assessed Property (Land/Buildings)	22
Corporate Income Tax / Franchise Tax.....	22
Personal Income Tax (Range).....	23
Sales / Use Tax Rate	23
Machinery and Equipment Subject to Sales / Use Tax	24
Sales / Use Tax on Tangible Property.....	24
Property Tax Rates per \$100 Assessed Personal Property (M & E, Inventory, Other) – Municipal	24
Quality of Life.....	25
Climate.....	25
Culture and Recreation	25
No. of Cultural Places & Amenities.....	26
Health	26

Demographics

Population Estimate 2009¹: **183,712**

Population by Age Group 2009²

Age Group	2009 Population	% Distribution
Under 18	34,871	19.0%
18 – 34 years	38,872	21.2%
35 – 54 years	53,037	28.9%
55 – 74 years	40,698	22.2%
75 years and over	16,234	8.8%
Total – All Age Groups	183,712	100.0%
% Change 2006 – 2009	+9.7%	
Median Age	42.8	

HOUSEHOLD INCOME

Total private households³: 67,000

Median 2005 Household Income⁴: 50,308 (\$CDN)

2005 - Household Income Group ⁵	Number of Households	% Distribution
Less than \$40,000	25,695	38.4%
\$40,000 to \$59,999	13,925	20.8%
\$60,000 to \$79,999	9,570	14.3%
\$80,000 and Over	17,805	26.6%

1 Population Section, BC STATS, P.E.O.P.L.E. 33 Projection Run, Ministry of Labour and Citizens' Services, Government of British Columbia, March 2009.

2 IBID.

3 Statistics Canada. 2007. Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

4 Statistics Canada. 2007. Kelowna, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007. (accessed April 15, 2009)

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed May 7, 2008).

5 Statistics Canada. 2007. Kelowna, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 94-581-XCB2006004. Ottawa. Released March 13, 2007. (accessed April 15, 2009)

[http://www12.statcan.ca/english/census06/data/profiles/release/RetrieveProductTable.cfm?ALEVEL=3&APATH=3](http://www12.statcan.ca/english/census06/data/profiles/release/RetrieveProductTable.cfm?ALEVEL=3&APATH=3&CATNO=94-581-)

[XCB2006004&DETAIL=0&DIM=&DS=99&FL=0&FREE=0&GAL=0&GC=99&GK=NA&GRP=1&IPS=94-581-](http://www12.statcan.ca/english/census06/data/profiles/release/RetrieveProductTable.cfm?ALEVEL=3&APATH=3&CATNO=94-581-XCB2006004&DETAIL=0&DIM=&DS=99&FL=0&FREE=0&GAL=0&GC=99&GK=NA&GRP=1&IPS=94-581-)

[XCB2006004&METH=0&ORDER=1&PID=94536&PTYPE=89103&RL=0&S=1&ShowAll=No&StartRow=1&SUB=0&temporal=2006&Theme=81&VID=0&VNAMEE=&VNAMEF=&GID=777238#FN450](http://www12.statcan.ca/english/census06/data/profiles/release/RetrieveProductTable.cfm?ALEVEL=3&APATH=3&CATNO=94-581-XCB2006004&METH=0&ORDER=1&PID=94536&PTYPE=89103&RL=0&S=1&ShowAll=No&StartRow=1&SUB=0&temporal=2006&Theme=81&VID=0&VNAMEE=&VNAMEF=&GID=777238#FN450) (accessed April 15, 2009).

Higher Education

CLOSEST 4 YEAR INSTITUTION

University of British Columbia – Okanagan Campus (UBC – Okanagan)⁶

UBC Okanagan opened in September 2005 as a distinctive, small university campus. UBC – Okanagan is destined to quickly become an important, respected centre of learning and research, enhancing knowledge creation and innovation in the Okanagan. With a goal of enrolling 7,500 students by 2009, UBC Okanagan is growing to serve the needs of the region, increasing access to the internationally recognized UBC degree. As our student numbers increase and the campus master plan becomes reality, UBC Okanagan will continue to feature small class sizes, experiential learning, community involvement, and direct access to research activity.

Student Population:	5,325
Faculty Population:	353
Faculties:	7
Campus Housing:	1,078 single-student spaces
Size of Campus:	260 acres
Buildings:	46,400 sq. m (0.5 million sq. ft.) in 2005, expanding to 139,000 sq. m. (1.5 million sq. ft.) by 2010

UBC Okanagan is a regional economic driver:

- Impact of 4,500 more students, new faculty and staff
- New research infrastructure
- Annual economic impact: \$300 million
- \$350 million in new construction anticipated by 2009

UBC Okanagan offers:

- Distinctive programs
 - Irving K. Barber School of Arts
 - Faculty of Creative and Critical Studies
 - Faculty of Education
 - Faculty of Science
 - School of Engineering
 - Viticulture
 - Faculty of Health and Social Development
 - Faculty of Management
- Post-graduate programs
- Integrated region-wide college transfer
- One world-class UBC degree
- An independent Okanagan Academic Senate
- Global linkages by technology

⁶ University of British Columbia, 2008, – Okanagan, About UBC-Okanagan, <http://web.ubc.ca/okanagan/about.html>, (Accessed April 15, 2009)

Education (Continued)

CLOSEST COMMUNITY COLLEGES

Okanagan College

Okanagan College is a public, comprehensive, post secondary educational institution that was established under the provisions of the College and Institute Act (2004). Okanagan College offers a wide variety of career, continuing education, degree, developmental, trades and technologies, university transfer, and vocational programs. The region served by Okanagan College covers 37,750 square kilometers, and extends from Osoyoos and Princeton in the south and west to Mica Creek and Revelstoke in the north and east.⁷

Quick Facts⁸

Campuses	Continuing Studies Centres	Trades Training Centres
Kelowna	Revelstoke	Salmon Arm
Vernon (Kalamalka)	Summerland	Vernon (Kalamalka)
Penticton	Oliver	Kelowna
Salmon Arm		Penticton

Student Full Time Equivalents by Campus (2007-08 Enrolment Year)⁹

Kelowna	5,168
Penticton	648
Vernon (Kalamalka)	620
Salmon Arm	393
Distance	184
Total	5,913

⁷ Okanagan College, 2008, *About Okanagan College*, <http://www.okanagan.bc.ca/about.html>, (Accessed April 16, 2008)

⁸ Okanagan College, 2008, *Okanagan College Fact Sheet – 2007*, [http://www.okanagan.bc.ca/Assets/Departments+\(Administration\)/Finance+&!26+Corporate+Services/IR/Quick+Facts+2007.pdf?method=1](http://www.okanagan.bc.ca/Assets/Departments+(Administration)/Finance+&!26+Corporate+Services/IR/Quick+Facts+2007.pdf?method=1), (Accessed April 15, 2009)

⁹ IBID

Education (Continued)

SCHOOLS

Number of School Districts: 1 (School District #23)

The Central Okanagan School District serves 162,276 citizens living in four communities (Kelowna, Peachland, Lake Country and West Kelowna), near the midpoint of the Okanagan Valley. The District stretches for 60 km along the shores of Lake Okanagan.

The student population is 21,850, served by 41 schools. Although the regional adult population is growing, the number of new students entering the School District in Kindergarten has shown a slight decline over the past 10 years.¹⁰

Public School Enrolment by Grade (March 2008)¹¹

District Summary	Head Count
Kindergarten	1,389
Grades 1 to 7	10,699
Grades 8 – 12	9,558
Ungraded	61
Total	21,737

¹⁰ BC Ministry of Education, November 2007, *District Review Report 2007/08 School District No. 23 (Central Okanagan)*, http://www.sd23.bc.ca/PDF/SD23_DistrictReviewReport.pdf, (Accessed (April 16, 2008))

¹¹ *DISTRICT DATA SUMMARY 2003/04 - 2007/08, 023 Central Okanagan, March 2009*, http://www.bced.gov.bc.ca/reports/pdfs/sd_perf/023.pdf (Accessed April 15, 2009)

Government

MUNICIPAL GOVERNMENT

Municipality	# of Elected Officials	Mayor
City of Kelowna	9	Mayor Sharon Sheppard
District of Peachland	7	Mayor Keith Fielding
District of Lake Country	7	Mayor James Baker
District of West Kelowna ¹²	7	Mayor Doug Findlater
Westbank First Nation	5	Chief Robert Louie

REGIONAL GOVERNMENT

Regional District of Central Okanagan

Form (Structure):	Board of Directors
# of Elected Officials:	11
Chair:	Robert Hobson
Chief Administrative Officer:	Harold Reay

PROVINCIAL GOVERNMENT REPRESENTATION¹³

Electoral District Name:	Name of MLA	Party Affiliation
Kelowna-Lake Country	Norm Letnick	BC Liberal Party
Kelowna-Mission	Steve Thompson	BC Liberal Party
Okanagan-Westside	Ben Stewart	BC Liberal Party

FEDERAL GOVERNMENT REPRESENTATION¹⁴

Federal Riding	Name of Member of Parliament	Party Affiliation
Kelowna – Lake Country	Ron Cannan	Conservative Party of Canada
Okanagan - Coquihalla	Hon. Stockwell Day	Conservative Party of Canada

¹² The District of West Kelowna is a new local government incorporated on December 6, 2007. Under the new district municipality's jurisdiction includes the town of Westbank, along with several other communities including Casa Loma, West Kelowna Estates, Shannon Lake, Glenrosa, Rose Valley and Lakeview Heights.

¹³ Legislative Assembly of British Columbia, MLA Finder, 2008, <http://www.leg.bc.ca/Mla/3-1-1.htm>, (Accessed April 17, 2009)

¹⁴ Parliament of Canada, House of Commons – Members, 2009, <http://webinfo.parl.gc.ca/MembersOfParliament/MainMPsCompleteList.aspx?TimePeriod=Current&Language=E>, (Accessed April 17, 2009)

Labour Force

In the labour force ¹⁵ :	86,390
Unemployment rate ¹⁶ :	5.1%

LABOUR FORCE AND PARTICIPATION RATE¹⁷

	People	% Distribution	Participation Rate
Males	45,040	52.1%	69.0
Females	41,345	47.9%	59.3
Total Labour Force	86,390	100.0%	64.0

LABOUR FORCE BY INDUSTRY¹⁸

Industry Sector	Labour Force	% Distribution
Business & Other services	31,090	36.3%
Retail trade	11,190	13.1%
Construction industries	9,970	11.6%
Health care and social services	9,205	10.7%
Manufacturing industries	6,945	8.1%
Finance and real estate	5,505	6.4%
Educational services	4,705	5.5%
Agriculture and other resource-based industries	3,760	4.4%
Wholesale trade	3,260	3.8%
Total experienced labour force 15 years and over	85,630	100.0%

15 Statistics Canada. 2007. *Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.*

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

16 IBID

17 IBID

18 IBID

Labour Force (Continued)

LABOUR FORCE BY OCCUPATION¹⁹

Occupation	People	% Distribution
G Sales and service occupations	22,580	26.4%
H Trades, transport and equipment operators and related occupations	15,075	17.6%
B Business, finance and administration occupations	14,460	16.9%
A Management occupations	9,745	11.4%
E Occupations in social science, education, government service and religion	5,580	6.5%
D Health occupations	4,940	5.8%
C Natural and applied sciences and related occupations	3,845	4.5%
I Occupations unique to primary industry	3,755	4.4%
J Occupations unique to processing, manufacturing and utilities	3,260	3.8%
F Occupations in art, culture, recreation and sport	2,395	2.8%
Total experienced labour force 15 years and over69	85,630	100.0%

¹⁹ Statistics Canada. 2007. Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.
<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

Payroll Costs

The Following Data is the Same for All Communities in British Columbia

PAYROLL TAXES²⁰

Workers Compensation

		Notes
Average Cost for All Industries per \$100 Payroll	C\$1.90	Rates set by employer's business activity. Applies up to maximum gross earnings of C\$62,400 per year.
Average Rate for Office Workers per \$100 Payroll	C\$0.30	There is no separate rating for office occupations in British Columbia - the applicable industry rating applies to all workers. Rates for Business Services range from \$0.08 - \$0.70 per \$100 of payroll (average \$0.30). Applies up to maximum gross earnings of C\$62,400 per year.
Maximum Weekly Benefit	\$CDN 808.16	Maximum per employee set at 90% of average net earnings (after deductions for income taxes, Canada Pension Plan & Employment Insurance), up to a maximum wage of C\$62,400 per year.

UNEMPLOYMENT INSURANCE (EMPLOYMENT INSURANCE)

Taxable Base		Based on gross payroll up to a gross per worker salary of C\$39,000 per year
Percentage Rate (Employer Premium)		
Average Among Existing Employers	2.618%	Maximum annual contribution per worker is C\$1,021. Employees also contribute at a rate of 1.87% up to an annual maximum of C\$729
Average Among New Employers	2.618%	Maximum annual contribution per worker is C\$1,021. Employees also contribute at a rate of 1.87% up to an annual maximum of C\$729.
Maximum Weekly Benefits	\$CDN 413.00	

²⁰ Invest British Columbia, *British Columbia: Payroll Costs, 2008*, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=payroll&pCommunityID=562>, (Accessed April 17, 2009)

Leading Employers in the Central Okanagan²¹

Major Employers List for the Central Okanagan as of April 1, 2009²²

Company	2009 FTE	2008 Total Emp.	2007 Total Emp	2006 Total Emp.
Interior Health Authority	2,425	3,420	3,779	4,589
SD #23	2,090	2,400	2,500	2,285
City of Kelowna	722	720	793	789
Okanagan College	N/A	659	644	659
UBC Okanagan	633	485-1,111	585-1,160	398
Wal-Mart (Kelowna & Westside)	573	N/A	N/A	N/A
Kelowna Flightcraft Air Charter	525	575	575	550
Overwitea Food Group (Save-On Foods, Coopers)	476	703	657	673
Big White Ski Resort	399	860	765	765
Shaw Cablesystems G.P.	375	369	347	280
Sun-Rype Products Ltd.	368	371	374	430
Disney Online Studios Canada (Club Penguin)	292	200	N/A	N/A
Tolko Industries Ltd	258	314	330	451
Costco Wholesale Corporation	248	298	252	223
The Grand Okanagan Resort	246	284	324	294
Canada Safeway (Dilworth and Bernard locations)	218	N/A	N/A	N/A
Fortis	194	194	N/A	N/A
HBC Group of Companies	192	N/A	N/A	N/A
The Home Depot (Kelowna & Westbank)	190	295	168	200
Sysco HRI	171	172	184	175
Lake City Casino	144	147	202	195
Coast Capri Hotel	134	153	175	152
SRI Homes	114	230	220	225
Manteo Resort	105	168	205	277
Regional District of the Central Okanagan	97	N/A	180	190
Campion Marine	80	160	200	190
Rona Revy Incorporated	74	200	210	240
Ramada Lodge Hotel	74	105	N/A	N/A
Best Western	61	55	N/A	N/A
Terasen	47	44	N/A	N/A
Loblaws (Superstore Kelowna, Extra Foods Kelowna and Westbank)	*626	Total employees includes F/T and P/T, FTE not available		

Note: listing in the database is voluntary and not all major employers in the Central Okanagan are included.

²¹ Central Okanagan, Economic Development Commission, Regional District of the Central Okanagan, May 2008

²² Central Okanagan Economic Development Commission, by phone and e-mail, May 2009

Labour Quality

WORKFORCE EDUCATIONAL ATTAINMENT (25-64 YEARS OF AGE)^{23, 24}

Highest Level of Education Attained	People	% Distribution
No certificate, diploma or degree	9,310	11.0%
High school certificate or equivalent	23,920	28.3%
Apprenticeship or trades certificate or diploma	13,465	15.9%
College, CEGEP or other non-university certificate or diploma	19,955	23.6%
University certificate or diploma below the bachelor level	4,650	5.5%
University certificate, diploma or degree	13,375	15.8%
Total population aged 25 to 64	84,670	100.0%

23 Note: Based on total population aged 25 – 64 regardless of participation in labour force.

24 Statistics Canada. 2007. Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

Transportation

DISTANCE TO MAJOR CENTRES

Metro Area	Distance (km)	Distance (Miles)
Vancouver	395	245
Victoria (via BC Ferries)	433	269
Calgary	602	374
Edmonton	897	557
Seattle	504	313
Portland	784	487

RAILROADS (BY RAIL CARRIER)²⁵

Kelowna Pacific

Main or Branch Line:	Branch
Shortline or National:	Shortline
Distance to Nearest Switching Yard:	116 km

Okanagan Valley Railway

Main or Branch Line:	Branch
Shortline or National:	Shortline
Distance to Nearest Switching Yard:	0 km

²⁵ Invest BC, *Community and Regional Profiles, Transportation, 2008*,
<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=transportation&pCommunityID=476>,
(Accessed April 21, 2009)

Transportation (Continued)

CLOSEST COMMERCIAL AIRPORTS:

Kelowna International Airport (YLW)

Website: <http://www.kelowna.ca/CM/Page68.aspx>

Hub Status:	International	Latitude:	North 49° 57.32'
Distance from Kelowna:	14 kilometers, 9 miles	Longitude:	West 119° 22.38'
Hours of Operation:	24 hours	Elevation:	344m
Number of Runways:	1		
Runway Lengths:	2,715 m (8,900ft)		

Carriers Serving Airport²⁶

Passenger:	WestJet, Regional1, Central Mountain Air, Air Canada, Air Canada Jazz, Horizon Air
Charter:	Sky Service
Air Cargo:	Carson Air
Number of missed flights due to inclement weather (2007)	21
Total weekly non-stop departures to all cities served:	210

Flight Information²⁷

Destination	Carriers	Frequency
Calgary	AC Jazz, WestJet	7 days per week
Edmonton	Air Canada Jazz, WestJet	7 days per week
Kamloops	Central Mountain Air	1 day per week (Sunday)
Toronto	Air Canada, WestJet	7 days per week
Las Vegas	WestJet	2 days per week (Thursday, Sunday)
Prince George	Central Mountain Air	5 days per week (Monday to Friday)
Seattle	Horizon Air	7 days per week
Vancouver	Air Canada and Air Canada Jazz, WestJet	7 days per week
Victoria	WestJet	7 days per week

The Kelowna International Airport is investing \$36 million to expand facilities to meet the growing demand as passenger numbers are forecast to grow to 1.6 million passengers in 2015. These include a new international arrivals concourse capable of handling 250 passengers per hour and a runway extension from 7300 feet to 8900 feet.

²⁶ City of Kelowna, 2008, *Kelowna International Airport, Non-Stop Destinations*, <http://www.kelowna.ca/CM/Page1343.aspx> (Accessed April 15, 2009)

²⁷ IBID

Transportation (Continued)

CLOSEST COMMERCIAL AIRPORTS (CONTINUED):

Kelowna International Airport (YLW) (Continued)

The first quarter of 2008 proved to be the busiest in the history of Kelowna International Airport, with March being the busiest month ever. YLW was the 9th busiest airport in Canada during the first quarter of 2008, slightly ahead of Victoria.

A total of 379,335 passengers used the Airport in the first three months of this year compared to 361,128 for the same quarter last year, an increase of 18,207 passengers or 5%.

Vancouver International Airport (YVR)

Website: <http://www.yvr.ca/>

Hub Status:	International	Latitude:	North 49°10'
Distance from Kelowna:	394 kilometers, 245 miles	Longitude:	West 123°10'
Hours of Operation:	24 hours	Elevation	20 m
Number of Runways	3		
Runway Lengths:	3,017.5 m (9,900 ft)		
	3,596.6m (11,800ft)		
	2,225.0m (7,300ft)		

Carriers	Total: 60
Non-Stop Destinations ²⁸	107
Passenger ²⁹	69
Charter	n/a
Air Cargo	6

YVR is Canada's second busiest airport, serving 16.9 million passengers and handling 223,100 tonnes of cargo and 271,000 runway take-offs and landings in 2006. It is located on Sea Island, in the City of Richmond, 15 kilometres from downtown Vancouver.

²⁸ See: http://www.yvr.ca/authority/howeare/annual_report_pagedetails.asp?id=33&yid=2007 for a complete list.

²⁹ See http://www.yvr.ca/pdf/authority/Airlines_Serving_YVR.pdf for a complete list.

Transportation (Continued)

CLOSEST PORTS

Vancouver Port Authority³⁰

In January 2008, the Lower Mainland Port Authorities - Vancouver Port Authority, Fraser River Port Authority and North Fraser Port Authority amalgamated to form the Vancouver Fraser Port Authority (VFPA). This new entity is responsible for overseeing the operations of the three Lower Mainland ports.

Port Metro Vancouver handled 115 million tonnes of cargo in 2008, down -10% from the previous year's 128 million tonnes.

Port Description

Location / City	Vancouver
Located within Community	No
Distance from Kelowna	394 km, 245 miles
Type of Port	Ocean
Channel depth	Minimum 10 m (33 ft)
Turning basin	Unlimited
Shallow water barging facilities	Yes
Deep water barging facilities	Yes
General cargo facilities	Yes
Containerized cargo facilities	Yes
Storage facilities	Yes
Highways serving port	#1, #1A, #7A, #99A, #17
Railways serving port	Canadian Pacific Rail (CP), Canadian National Rail (CN), BC Rail, Burlington Northern Santa Fe (BNSF) railway

³⁰ PORT METRO VANCOUVER, *Statistics Overview 2008*

http://www.portmetrovancover.com/Libraries/ABOUT_Facts_Stats/2008_PMV_Statistics_Overview_Report.sflb.a.shx

Research Base

RESEARCH BASE LISTINGS IN ALPHABETICAL ORDER³¹

L O M Medical

Affiliation: Corporate

Research Specialty: Skin care, Syringes, Eye care

Okanagan College

Affiliation: University

Research Specialty: Not Available

Research Evaluation Education

Affiliation: Corporate

Research Specialty: Social, Health and Education

Sphere Research Corp.

Affiliation: Corporate

Research Specialty: Electronic, Optical, Equipment

University of British Columbia – Okanagan³²

Affiliation: University

Research Specialty:

- New research funding

- Expanded research programs

- Links to UBC Vancouver and global research

³¹ Invest BC, Kelowna Area: Research Base,

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=researchbase&pCommunityID=476>,

(Accessed April 17, 2009)

³² University of British Columbia – Okanagan, About UBC – Okanagan, <http://web.ubc.ca/okanagan/about.html>,

(Accessed April 17, 2009)

Business Support Services

BUSINESS SUPPORT SERVICES³³

Tool & Die Shop	3
Machine Shop	18
Office Equipment Service and Repair	18
Temporary Employment Agency	7

INTERNATIONAL SUPPORT SERVICES³⁴

Foreign Banks with Local Branches or Offices	1
Import/Export Brokers	2
International Courier Services	8
Language Translation Firms	2
Freight Forwarders	15

Closest Customs Port of Entry

KELOWNA INTERNATIONAL AIRPORT

Site Location: #15 – 5533 Kelowna Airport
Kelowna, BC
V1V 1S1

Type of Entry Port: Airport

33 Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,
(Accessed April 17, 2009)

34 *IBID*

Utilities

WATER AVAILABILITY

Kelowna³⁵

The City of Kelowna's water utility is one of five water suppliers operating within municipal boundaries. The City serves over 50,000 residential customers and over 1,700 industrial, commercial and institutional properties in north, central and south Kelowna. The raw water source is Okanagan Lake.

The Kelowna Joint Water Committee was formed in 1991 with a mandate: "To improve communication, and coordination amongst the 5 major water districts within the City of Kelowna bounds to develop strategies for advancing water management".³⁶

Name of Provider	Website
City of Kelowna	www.city.kelowna.bc.ca/CM/Page393.aspx
South East Kelowna Irrigation	www.sekid.ca/about.html
Black Mountain	www.eocp.org/plants-BMID.html
Rutland Water Works	www.rutlandwaterworks.com
Glenmore Ellison Irrigation District	www.glenmoreellison.com

Outside of Kelowna³⁷

The Regional District administers five water distribution systems. The water distribution systems vary in size with the smallest system encompassing eight properties and the largest system encompassing over 700 properties: Falcon Ridge, Killiney Beach, Trepanier Bench, Westshore, and Sunset Ranch.

The Westbank Irrigation District, Lakeview Irrigation District, District of Peachland, Westbank First Nation and Regional District of Central Okanagan have come together to form the Westside Joint Water Committee (WJWC). The Westside Joint Water Committee is a nonprofit, nonpartisan, public education partnership dedicated to informing Okanagan Westside residents about Westside water needs and Westside water resources.

Name of Provider	Website
Regional District of the Central Okanagan (RDCO)	www.regionaldistrict.com/departments/engineering/engineering_services_watersys.aspx
Westbank Irrigation District	http://www.wbid.ca/
Lakeview Irrigation District	http://www.lvid.ca/
Westbank First Nation	www.wfn.ca
District of Peachland	www.peachland.ca/services/publicworks/public_works.htm
District of Lake Country	http://www.lakecountry.bc.ca/Municipal%20Hall/Our%20Services/Engineering/

³⁵ City of Kelowna, *Utilities, Water*, <http://www.kelowna.ca/CM/Page393.aspx> (Accessed April 16, 2009)

³⁶ Kelowna Joint Water Committee, *About KJWC*, <http://www.kjwc.org/about.php> (Accessed April 16, 2009)

³⁷ Westside Joint Water Committee, *Home Page*, <http://www.wjwc.ca/>, (Accessed April 16, 2009)

Utilities (Continued)

SEWER TREATMENT

City of Kelowna³⁸

Kelowna's sewer system collects, conveys, treats and disposes of domestic wastewater (derived from the home) and industrial wastewater (resulting from business use, manufacturing and processing). This system currently services close to 80% of Kelowna's population and is being expanded to reach presently-unserved areas and to accommodate growth. Wastewater is conveyed to Kelowna's Wastewater Treatment Facility (WWTF) located on Raymer Avenue.

An expansion is currently underway at the WWTF. The City's largest infrastructure project valued at \$55 million will see treatment capacity increase from 40 to 70 million litres a day.

www.city.kelowna.bc.ca/CM/Page392.aspx

District of Lake Country

<http://www.lakecountry.bc.ca/Municipal%20Hall/Our%20Services/Engineering/>

Regional District of the Central Okanagan (RDCO)

http://www.regionaldistrict.com/departments/engineering/engineering_services_reqsewersys.aspx

The Regional Sewer System is servicing, or will service, the following areas on the Westside of Okanagan Lake:

- Westbank
- Glenrosa
- Smith Creek
- Lakeview Heights
- Casa Loma
- Westside Industrial Park
- West Kelowna Estates
- District Municipality of Peachland
- Tsinstikeptum Indian Reserves 9 and 10 Site

³⁸ *City of Kelowna, Sewer / Wastewater* <http://www.city.kelowna.bc.ca/CM/Page392.aspx> (Accessed April 16, 2009)

Utilities (Continued)

ELECTRIC POWER

FortisBC

Website: <http://www.fortisbc.com/>

Communities Served³⁹: Kelowna, Summerland, Penticton, Osoyoos, Trail, Castlegar, Princeton, Rossland, Grand Forks and Nelson.

Company-Net Importer or Exporter of Power⁴⁰:

Net Importer - purchases approximately 50% of its generation from other sources.

% of Reserve Margin Including Generation & Net Purchases⁴¹: Not available

Average Electrical Service Availability Index⁴²:

Most Recent Year: 99.9714%

Last Five Years: 99.9563%

Name of Power Pool Membership: Formal membership in WSCC & WSPP

State Electric Power Deregulated: Wholesale competition allowed

Commercial Rates⁴³

Small General Service:

Customer Charge \$28.61 based on 60 day billing period.

First 16000 kWh are billed @ 8.507 ¢ per kWh.

Next 184,000 kWh are billed @ 6.459 ¢ per kWh.

Balance of kWh are billed @ 4.795 ¢ per kWh.

General Service:

Customer Charge \$14.30 based on 30 day billing period.

First 8000 kWh are billed @ 8.507 ¢ per kWh.

Next 92000 kWh are billed @ 6.459 ¢ per kWh.

Balance of kWh are billed @ 4.795¢ per kWh.

³⁹ Fortis BC, Rates, 2008, http://www.fortisbc.com/about_fortisbc/rates/rates.html (Accessed April 16, 2009)

⁴⁰ Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,

(Accessed April 16, 2009)

⁴¹ IBID

⁴² IBID

⁴³ Fortis BC, Rates, 2008, http://www.fortisbc.com/about_fortisbc/rates/rates.html (Accessed April 16, 2009)

Utilities (Continued)

NATURAL GAS

Terasen Gas

Website: <http://www.terasengas.com/>

Natural Gas Rates (Inland Service Area)

Rate Type	Basic charge	Delivery charge / GJ	Midstream charge / GJ	Cost of gas / GJ
Small Commercial - Rate 2 (Up to 2000 GJ/Year)	\$24.84	\$2.35	\$0.89	As negotiated with Marketer
Large Commercial – Rate 3 (Over 2000 GJ/Year)	\$132.52	\$2.04	\$0.78	\$5.96
General Firm Service – Rate 5 (High Volume w/ Demand Charge)	\$587.00	\$0.52	-	\$6.61

Utilities (Continued)

TELECOMMUNICATIONS⁴⁴

Number of Local Service Providers: 1

Number of Long Distance Service Providers: 9

Provider: Telus Communications

Service Characteristics of the Office

Switch Technology	Digital
Fiber Service Provided	Yes
100 Mbps LAN Service Available	Yes
Monitoring	Remotely
ISDN Available	Yes
ADSL Available	Yes
ADSL Available from this Switch	Yes
Central Office on Self-Healing Fiber Ring	No
Dual Feed from Two Separate Switching Offices	No
Multiple Route Diversity	Yes

44 Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,

(Accessed April 16, 2009)

Taxation

REAL PROPERTY TAX RATES: \$ PER \$1000 OF ASSESSED PROPERTY (LAND/BUILDINGS) ⁴⁵

Municipality	Business	Light Industry	Major Industry	Residential
Kelowna	17.5457	18.2170	22.4399	5.8896
Lake Country	18.3756	23.9426	24.2351	5.3632
Peachland	16.5344	22.0027	n/a	6.2241
West Kelowna	16.07103	15.4603	16.3023	5.6338
RDCO – Rural Tax*	14.2 to 15.8	19.7 to 22.0	19.7 to 22.0	5.8 to 6.5

* Note: Rural tax rates presented are estimates only. To determine the exact rate including local services you need to be familiar with the area or specific property. You can estimate rural property tax for specific locations using the on-line tax calculator at

http://www.sbr.gov.bc.ca/applications/rpt/tax_calc/online_calculator.asp

CORPORATE INCOME TAX / FRANCHISE TAX

Federal	Small Business	Manufacturing	Non-Manufacturing
Rate (Range) ⁴⁶	11.0%	21.1%	21.1%
Formula (e.g. Sales, Property & Payroll)	n/a	n/a	n/a
Accelerated Depreciation Permitted	Yes	Yes	Yes

Provincial	Small Business	Manufacturing	Non-Manufacturing
Rate (Range) ⁴⁷	4.5%	12.0%	12.0%
Formula (e.g. Sales, Property & Payroll)	Sales and Payroll	Sales and Payroll	Sales and Payroll
Accelerated Depreciation Permitted	No	No	No

Local	Small Business	Manufacturing	Non-Manufacturing
British Columbia has no local corporate income taxes			

Total Federal and Provincial	Small Business	Manufacturing	Non-Manufacturing
Rate (Range)	15.5%	33.1%	33.1%

⁴⁵ By phone and e-mail from: City of Kelowna, District of Lake Country, District of Peachland, RDCO, June 2009

⁴⁶ Canada Revenue Agency, Corporation Tax Rates, <http://www.cra-arc.gc.ca/tx/bsnss/tpcs/crprtns/rts-eng.html>, (Accessed April 16, 2009)

⁴⁷ Revenue Agency, Corporation Tax Rates <http://www.cra-arc.gc.ca/tx/bsnss/tpcs/crprtns/prv/bc/menu-eng.html> (Accessed April 16, 2009)

Taxation (Continued)

PERSONAL INCOME TAX (RANGE)

	Federal	Provincial (State)	Local
Capital Gains ⁴⁸	7.50% - 14.50%	2.53% - 7.35%	n/a
Earned Income ⁴⁹	15.0% - 29.0%	5.06% - 14.70%	n/a
Unearned Income (e.g. Dividends) ⁵⁰	0.00% - 14.55%	0.00% - 3.92%	n/a

SALES / USE TAX RATE⁵¹

	Rate	Notes
Federal (Goods and Services Tax) – GST	5.0%	GST on business inputs is fully recoverable
Local	n/a	British Columbia has no local sales tax
Provincial (State) Sales Tax - PST	7.0%	Exemptions include: production machinery and equipment, direct materials, catalysts, reagents, software development equipment, construction labor
Total (Effective Combined Rate) Business	7.0%	GST on business inputs is fully recoverable

Sales / Use Tax Rate	Rate	Notes
Electric Power	7.0%	GST on business inputs is fully recoverable
Natural Gas	7.0%	GST on business inputs is fully recoverable
Fuel Oil	7.0%	GST on business inputs is fully recoverable
Water	0.0%	
Sewer	0.0%	
Hazardous Waste	7.0%	GST on business inputs is fully recoverable

Telephone Subject to Sale / Use Tax	Rate	Notes
Local	7.0%	GST on business inputs is fully recoverable
Long Distance – In-Province	7.0%	Toll free inbound service is tax exempt, GST on business inputs is fully recoverable
Long Distance – Out of Province	7.0%	Toll free inbound service is tax exempt, GST on business inputs is fully recoverable

⁴⁸ Invest BC, *Community and Regional Profiles, Taxation*, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>, (Accessed April 21, 2009)

⁴⁹ Canada Revenue Agency, *Federal and provincial/ territorial tax rates, 2009*, <http://www.cra-arc.gc.ca/tax/individuals/faq/taxrates-e.html>, (Accessed April 16, 2009)

⁵⁰ Invest BC, *Community and Regional Profiles, Taxation*, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>, (Accessed April 16, 2009)

⁵¹ IBID

Taxation (Continued)

MACHINERY AND EQUIPMENT SUBJECT TO SALES / USE TAX⁵²

Type	Rate	Notes
Production	0.0%	
Non-Production	7.0%	Equipment used directly in software development is tax exempt. GST is fully recoverable.
Pollution Control	0.0%	GST is fully recoverable
Office Equipment / Fixtures / Equipment	0.0%	GST is fully recoverable

SALES / USE TAX ON TANGIBLE PROPERTY⁵³

Type	Rate	Notes
Office Building Construction Materials	7.0%	GST is fully recoverable
Industrial Building Construction Materials	7.0%	Equipment used directly in software development is tax exempt. GST is fully recoverable.
Manufacturers' Raw Materials	0.0%	
Standard Software	7.0%	GST is fully recoverable
Custom Software	7.0%	GST is fully recoverable

PROPERTY TAX RATES PER \$100 ASSESSED PERSONAL PROPERTY (M & E, INVENTORY, OTHER) – MUNICIPAL⁵⁴

British Columbia Does not have personal property taxes.

⁵² Invest BC, *Community and Regional Profiles, Taxation*,
<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>,
(Accessed April 16, 2009)

⁵³ IBID

⁵⁴ IBID

Quality of Life

CLIMATE⁵⁵

Average Daily Temperature	High	Low	Average
January	-0.2°C (31.6°F)	-7.4°C (18.7°F)	-3.8°C (25.2°F)
July	27.6°C (81.7°F)	10.5°C (50.9°F)	19.1°C (66.4°F)
Average Annual Rainfall	280.70 mm		
Average Annual Snowfall	105.50 cm		
Weather Station Name	Kelowna Airport		
Weather Station Elevation	429.00 m		

CULTURE AND RECREATION⁵⁶

Shopping Centres

Number of Regional Enclosed Malls: 2

Religion	<i>Number of Institutions</i>
Number of Catholic Churches	10
Number of Protestant Churches	87
Number of Synagogues	1
Number of Other Religious Institutions	19

Top Annual Events Date(s)

Okanagan Spring Wine Festival	http://www.owfs.com/	April 29 – May 8, 2009
Fat Cat Children's Festival	http://www.fatcatfestival.ca/	June 12-13, 2009
Canada Day Festival	http://www.parksalive.com/canadaday.htm	July 1 st , 2009
Music and Arts Festival	http://www.FestivalsKelowna.com/	July 24 – 26, 2009
Fall Okanagan Wine Festival	http://www.owfs.com/	October 1-11, 2009

55 Environment Canada, Canadian Climate Normals 1971-2000, http://www.climate.weatheroffice.ec.gc.ca/climate_normals/results_e.html?Province=ALL&StationName=Kelowna&SearchType=BeginsWith&LocateBy=Province&Proximity=25&ProximityFrom=City&StationNumber=&IDType=MSC&CityName=&ParkName=&LatitudeDegrees=&LatitudeMinutes=&LongitudeDegrees=&LongitudeMinutes=&NormalsClass=A&SelNormals=&StnId=1001&, (Accessed April 16, 2009)

56 Invest BC, Kelowna Area: Business Support Services <http://investbc.gov.bc.ca/CommunityProfiles/Pages/CommunityInfo.aspx?page=qualityoflife&pCommunityID=476>, (Accessed April 16, 2009)

Quality of Life (Continued)

NO. OF CULTURAL PLACES & AMENITIES⁵⁷

Number of Dance Companies	1
Number of Museums	4
Number of Opera Companies	0
Number of Symphony Companies	1
Number of Theatre Companies	3

Recreational Outlets

(Within a 2 Hour Drive)

	Activity
Bear Creek Provincial Park	Camping, boat launch, kayaking, swimming, hiking
Big White Ski Hill	Ski Resort
Kalamalka Provincial Park	Boat launch, mtn. biking, bird watching, kayaking, fishing, swimming
Lake Okanagan	Lake activities
Mission Creek Green Way	Regional Park; bird watching, hiking, horseback riding, mtn. Biking
Okanagan Lake Provincial Park	Camping, kayaking, boat launch, swimming, fishing
Shuswap Lake	Camping, fishing
Silver Star Ski Resort	Ski Resort

HEALTH⁵⁸

Description	Number
Number of hospitals	1
Number of teaching hospitals	0
Number of hospital beds	731
Number of physicians	92
Number of dentists	64
Ratio of Physicians per 1000	0.6 : 1000
Ratio of Dentists per 1000	0.4 : 1000

57 Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,
(Accessed April 17, 2009)

58 IBID