



**2010 Site Selector Database
International Standard
Regional District of Central Okanagan**

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1. DEMOGRAPHICS

Population Estimate 2010¹:

The 2010 estimated population of the Central Okanagan is **187,629**

Population by Age Group 2010²

The 2010 estimated population of the Central Okanagan across specific age-breaks is:

Age Group	2010 Population	% Distribution
Under 18	33,935	18.1%
18 – 34 years	41,370	22.0%
35 – 54 years	53,440	28.5%
55 – 74 years	42,197	22.5%
75 years and over	16,687	8.9%
Total – All Age Groups	187,629	100.0%
% Change 2006 – 2010	+12.1%	
Median Age	43	

Household Income

Total private households measured in Census 2006 ³ :	67,000
Median 2005 Household Income measured in Census 2006 ⁴ :	\$50,308

2005 - Household Income Group ⁵	Number of Households	% Distribution
Less than \$40,000	25,695	38.4%
\$40,000 to \$59,999	13,925	20.8%
\$60,000 to \$79,999	9,570	14.3%
\$80,000 and Over	17,805	26.6%

1 BC Stats, Ministry of Labour and Citizens' Services, Population Section, January 2010, P.E.O.P.L.E. 34
Projection Run : RDpck35.pdf for fee (Accessed May 09, 2010)

2 IBID.

3 Statistics Canada. 2007. Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.
<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

4 IBID

5 Statistics Canada. 2007. Kelowna, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 94-581-XCB2006004. Ottawa. Released March 13, 2007. (accessed April 15, 2009)
<http://www12.statcan.ca/english/census06/data/profiles/release/RetrieveProductTable.cfm?ALEVEL=3&APATH=3&CATNO=94-581-XCB2006004&DETAIL=0&DIM=&DS=99&FL=0&FREE=0&GAL=0&GC=99&GK=NA&GRP=1&IPS=94-581-XCB2006004&METH=0&ORDER=1&PID=94536&PTYPE=89103&RL=0&S=1&ShowAll=No&StartRow=1&SUB=0&temporal=2006&Theme=81&VID=0&VNAMEE=&VNAMEF=&GID=777238#FN450> (accessed April 15, 2009).

2. HIGHER EDUCATION

2.1 CLOSEST 4 YEAR INSTITUTION

University of British Columbia – Okanagan Campus (UBC – Okanagan)⁶

UBC Okanagan opened in September 2005 as a distinctive, small university campus. UBC – Okanagan is destined to quickly become an important, respected centre of learning and research, enhancing knowledge creation and innovation in the Okanagan. With a goal of enrolling 7,500 students by 2009, UBC Okanagan is growing to serve the needs of the region, increasing access to the internationally recognized UBC degree. As our student numbers increase and the campus master plan becomes reality, UBC Okanagan will continue to feature small class sizes, experiential learning, community involvement, and direct access to research activity.

Student Population (2010) ⁷ :	6,128
Faculty Population:	337
Faculties:	7
Campus Housing:	1,078 single-student spaces
Size of Campus:	516 acres (209 hectares)
Buildings:	46,400 sq. m (0.5 million sq. ft.) in 2005, expanding to 139,000 sq. m. (1.5 million sq. ft.) by 2010

UBC Okanagan is a regional economic driver:

- New research infrastructure
- Annual economic impact: \$300 million
- \$350 million in new construction anticipated by 2009

UBC Okanagan offers:

- Distinctive programs
 - Irving K. Barber School of Arts
 - Faculty of Creative and Critical Studies
 - Faculty of Education
 - Faculty of Science
 - School of Engineering
 - Viticulture
 - Faculty of Health and Social Development
 - Faculty of Management
- Post-graduate programs
- Integrated region-wide college transfer
- One world-class UBC degree
- An independent Okanagan Academic Senate
- Global linkages by technology

⁶ University of British Columbia, 2008, – Okanagan, About UBC-Okanagan, <http://web.ubc.ca/okanagan/about.html>, (Accessed April 15, 2009)

⁷ University of British Columbia, 2010, About UBC Okanagan, Facts and Figures

<http://web.ubc.ca/okanagan/about/facts.html>, (Accessed May 17, 2010) and RDCO staff (June 14, 2010)

2.2 CLOSEST COMMUNITY COLLEGE

Okanagan College⁸

Okanagan College is the largest post-secondary institution in the region, educating and training more than 19,000 people annually. Established under the provisions of the College and Institute Act (2004), its history can be traced to 1963 when the BC Vocational School was established in Kelowna.

The College offers a wide variety of career, continuing education, degree, developmental, trades and technologies, university transfer, and vocational programs. It is British Columbia's second largest trades training institution. The region served by Okanagan College covers 37,750 square kilometres – more than six times the size of Prince Edward Island - and extends from Osoyoos and Princeton in the south and west to Mica Creek and Revelstoke in the north and east.

It has more than 1,000 employees and the 2010-11 operating budget is approximately \$88 million. In 2009, it opened the Centre for Learning at its Kelowna campus, a \$28-million five-storey building that has been constructed to LEED Gold standards and is a showcase for carbon-conscious construction and operation. Construction is underway on a \$28-million Centre of Excellence in Sustainable Building Technologies and Renewable Energy Conservation at the College's Penticton campus – completion date is March 2011. It will house 800 students and a host of programs focused on green building technologies.

Since 2005, the College has grown by more than 60 per cent in terms of full-time equivalent students, and has added a number of new programs in a variety of centres and areas of study. Aboriginal students comprise a growing portion of the College's student body. More than 1,000 Aboriginal students attended the institution in 2009-10; almost double the 513 registered at the College in 2007-08.

Okanagan College's growing international student population is diverse: the 824 individual students who attended Okanagan College (all programs, including Continuing Studies) from abroad came from 29 different countries. The biggest proportion – more than 50 per cent - of international students came from China.

Quick Facts

Campus	Continuing Studies Centres	Trades Training Centres
Kelowna	Revelstoke	Salmon Arm
Vernon (Kalamalka)	Summerland	Vernon (Kalamalka)
Penticton	Oliver	Kelowna
Salmon Arm		Penticton

Student Full Time Equivalents by Campus (2009-2010 Enrolment Year)

Kelowna	5,422
Penticton	816
Vernon (Kalamalka)	942
Salmon Arm	626
Distance	290
International	421
Total	8,516

⁸ Okanagan College, Email from Allan Coyle, May 28, 2010

2.3 SCHOOLS

Number of School Districts: 1 (School District #23)

The Central Okanagan School District serves 187,600 citizens⁹ living in four communities (Kelowna, Peachland, Lake Country and West Kelowna), near the midpoint of the Okanagan Valley. The District stretches for 60 km along the shores of Lake Okanagan.

The student population is 21,822, served by 41 schools¹⁰. Although the regional adult population is growing, the number of new students entering the School District in Kindergarten has shown a slight decline over the 10 year period up to school year 2007/2008 and a gentle increase in the two years since that. There is significant movement of families to new developments at the edges of the immediate region which creates some challenges for the District.¹¹

Public School Enrolment by Grade (2009-10)¹²

District Summary	Head Count
Kindergarten	1,386
Grades 1 to 7	10,667
Grades 8 – 12	9,890
Ungraded	58
Total	21,822

Student Headcount - Headcount Each Grade¹³

	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10
Kindergarten	1,247	1,353	1,333	1,327	1,326	1,389	1,386
Grade 1	1,431	1,308	1,401	1,400	1,390	1,379	1,441
Grade 2	1,452	1,458	1,338	1,444	1,441	1,449	1,413
Grade 3	1,547	1,504	1,517	1,422	1,494	1,488	1,473
Grade 4	1,624	1,591	1,545	1,593	1,455	1,538	1,492
Grade 5	1,631	1,646	1,625	1,590	1,644	1,478	1,589
Grade 6	1,694	1,664	1,716	1,686	1,626	1,698	1,502
Grade 7	1,773	1,743	1,727	1,743	1,732	1,669	1,757
Elementary Ungraded	-	-	-	-	-	-	-
Grade 8	1,861	1,786	1,840	1,778	1,802	1,809	1,840
Grade 9	1,935	1,898	1,827	1,880	1,828	1,838	1,827
Grade 10	2,021	2,030	1,975	1,904	1,956	1,906	1,975
Grade 11	2,149	2,252	2,094	1,943	1,929	1,977	2,094
Grade 12	2,049	2,002	2,154	2,167	2,039	2,028	2,154
Secondary Ungraded	Masked*	Masked	7	12	15	61	58
Total	22,418	22,236	22,099	21,889	21,677	21,737	21,822

⁹ British Columbia Quarterly Population Estimates 1971-2010, April 2010, source: Statistics Canada, Cansim <http://www.bcstats.gov.bc.ca/data/pop/pop/BCQrtPop.asp> (Accessed May 9, 2010)

¹⁰ BC Ministry of Education, Student Statistics – 023 Central Okanagan, Feb 2010 http://www.bced.gov.bc.ca/reports/pdfs/student_stats/023.pdf (Accessed May 17, 2010)

¹¹ Ministry of Education, School District No. 23 (Central Okanagan), Budget Consultation Report 2009-2010, <http://www.sd23.bc.ca/PDF/budgetpres.pdf> (Accessed May 17, 2010)

¹² BC Ministry of Education, Student Statistics – 023 Central Okanagan, Feb 2010 http://www.bced.gov.bc.ca/reports/pdfs/student_stats/023.pdf (Accessed May 17, 2010)

¹³ IBID

3. GOVERNMENT

3.1 MUNICIPAL GOVERNMENT

Municipality	# of Elected Officials	Mayor
City of Kelowna	9	Mayor Sharon Shepherd
District of Peachland	7	Mayor Keith Fielding
District of Lake Country	7	Mayor James Baker
District of West Kelowna ¹⁴	7	Mayor Doug Findlater
Westbank First Nation	5	Chief Robert Louie

3.2 REGIONAL GOVERNMENT

Regional District of Central Okanagan

Form (Structure):	Board of Directors
# of Elected Officials:	11
Chair:	Robert Hobson
Chief Administrative Officer:	Harold Reay

3.3 PROVINCIAL GOVERNMENT REPRESENTATION¹⁵

Electoral District Name:	Name of MLA	Party Affiliation
Kelowna-Lake Country	Norm Letnick	BC Liberal Party
Kelowna-Mission	Steve Thompson	BC Liberal Party
Okanagan-Westside	Ben Stewart	BC Liberal Party

3.4 FEDERAL GOVERNMENT REPRESENTATION¹⁶

Federal Riding	Name of Member of Parliament	Party Affiliation
Kelowna – Lake Country	Ron Cannan	Conservative Party of Canada
Okanagan - Coquihalla	Hon. Stockwell Day	Conservative Party of Canada

¹⁴ *The District of West Kelowna is a new local government incorporated on December 6, 2007. Under the new district municipality's jurisdiction includes the town of Westbank, along with several other communities including Casa Loma, West Kelowna Estates, Shannon Lake, Glenrosa, Rose Valley and Lakeview Heights.*

¹⁵ *Legislative Assembly of British Columbia, MLA Finder, 2008, <http://www.leg.bc.ca/Mla/3-1-1.htm>, (Accessed May 17, 2010)*

¹⁶ *Parliament of Canada, House of Commons – Members, 2010, <http://webinfo.parl.gc.ca/MembersOfParliament/MainMPsCompleteList.aspx?TimePeriod=Current&Language=E>, (Accessed May 17, 2010)*

4. LABOUR FORCE

Census 2006

In the labour force ¹⁷ :	86,390
Unemployment rate ¹⁸ :	5.1%

4.1 LABOUR FORCE AND PARTICIPATION RATE¹⁹

	People	% Distribution	Participation Rate
Males	45,040	52.1%	69.0
Females	41,345	47.9%	59.3
Total Labour Force	86,390	100.0%	64.0

4.2 LABOUR FORCE BY INDUSTRY²⁰

Industry Sector	Labour Force	% Distribution
Business & Other services	31,090	36.3%
Retail trade	11,190	13.1%
Construction industries	9,970	11.6%
Health care and social services	9,205	10.7%
Manufacturing industries	6,945	8.1%
Finance and real estate	5,505	6.4%
Educational services	4,705	5.5%
Agriculture and other resource-based industries	3,760	4.4%
Wholesale trade	3,260	3.8%
Total experienced labour force 15 years and over	85,630	100.0%

Labour Force Characteristics, Population 15 Years and Older, Central Okanagan – 2006 - 2009²¹

	Total population 15 years and over (000s)	In the labour force (000s)	Employed (000s)	Un-employed (000s)	Not in the labour force (000s)	Participation rate %	Employment rate %	Unemployment rate %
2006	143.4	92.4	86.9	5.5	51.0	64.4	60.6	6.0
2007	148.7	92.5	88.2	4.2	56.2	62.2	59.3	4.5
2008	152.7	100.4	95.3	5.1	52.3	65.7	62.4	5.1
2009	156.6	104.9	95.7	9.1	51.7	67.0	61.1	8.7

¹⁷ Statistics Canada. 2007. *Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.*

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009).

¹⁸ IBID

¹⁹ IBID

²⁰ IBID

²¹ BC Stats, *Labour Force Activity by Selected B.C. Cities - Annual Averages,*

<http://www.bcstats.gov.bc.ca/data/dd/handout/lfscity.pdf>, (Accessed May 11, 2010)

4.3 LABOUR FORCE BY OCCUPATION²²

Labour Force by Occupation, Central Okanagan and BC – 2006

<i>Gender distribution by share of labour market 2006²³</i> <i>Occupation</i>	Central Okanagan			BC		
	Total	Male	Female	Total	Male	Female
Total experienced labour force 15 years and over	85,630	52%	48%	2,193,115	53%	47%
G. Sales and service occupations	22,580	20%	33%	555,880	25%	20%
H. Trades, transport and equipment operators and related occupations	15,075	32%	2%	339,500	15%	28%
B. Business, finance and administration occupations	14,460	8%	27%	375,975	17%	9%
A. Management occupations	9,745	14%	9%	229,945	10%	13%
E. Occupations in social science, education, government service and religion	5,580	4%	10%	178,040	8%	5%
D. Health occupations	4,940	2%	10%	120,360	5%	2%
C. Natural and applied sciences and related occupations	3,845	7%	2%	138,955	6%	10%
I. Occupations unique to primary industry	3,755	6%	3%	86,460	4%	5%
J. Occupations unique to processing, manufacturing and utilities	3,260	5%	2%	91,545	4%	6%
F. Occupations in art, culture, recreation and sport	2,395	3%	3%	76,460	3%	3%

²³ Statistics Canada. 2007. *Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census. Statistics Canada Catalogue no. 92-591-XWE. Ottawa.*

[http://www12.statcan.ca/census-recensement/2006/dp-pd/prof/92-](http://www12.statcan.ca/census-recensement/2006/dp-pd/prof/92-591/details/page.cfm?Lang=E&Geo1=CD&Code1=5935&Geo2=PR&Code2=59&Data=Count&SearchText=central%20okanagan&SearchType=Begins&SearchPR=01&B1=All&Custom=#tphp)

[591/details/page.cfm?Lang=E&Geo1=CD&Code1=5935&Geo2=PR&Code2=59&Data=Count&SearchText=central%20okanagan&SearchType=Begins&SearchPR=01&B1=All&Custom=#tphp](http://www12.statcan.ca/census-recensement/2006/dp-pd/prof/92-591/details/page.cfm?Lang=E&Geo1=CD&Code1=5935&Geo2=PR&Code2=59&Data=Count&SearchText=central%20okanagan&SearchType=Begins&SearchPR=01&B1=All&Custom=#tphp) (Accessed May 11, 2010)

5. PAYROLL COSTS

The Following Data is the Same for All Communities in British Columbia

5.1 PAYROLL TAXES²⁴

Workers Compensation		Notes
Average Cost for All Industries per \$100 Payroll	C\$1.90	Rates set by employer's business activity. Applies up to maximum gross earnings of C\$62,400 per year.
Average Rate for Office Workers per \$100 Payroll	C\$0.30	There is no separate rating for office occupations in British Columbia - the applicable industry rating applies to all workers. Rates for Business Services range from \$0.08 - \$0.70 per \$100 of payroll (average \$0.30). Applies up to maximum gross earnings of C\$62,400 per year.
Maximum Weekly Benefit	C\$808.16	Maximum per employee set at 90% of average net earnings (after deductions for income taxes, Canada Pension Plan & Employment Insurance), up to a maximum wage of C\$62,400 per year.

5.2 UNEMPLOYMENT INSURANCE (EMPLOYMENT INSURANCE)

Taxable Base		Based on gross payroll up to a gross per worker salary of C\$39,000 per year
Percentage Rate (Employer Premium)		
Average Among Existing Employers	2.618%	Maximum annual contribution per worker is C\$1,021. Employees also contribute at a rate of 1.87% up to an annual maximum of C\$729
Average Among New Employers	2.618%	Maximum annual contribution per worker is C\$1,021. Employees also contribute at a rate of 1.87% up to an annual maximum of C\$729.
Maximum Weekly Benefits	C\$413.00	

²⁴ Invest British Columbia, *British Columbia: Payroll Costs, 2009*, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=payroll&pCommunityID=562>, (Accessed May17, 2010 –rates and limits unchanged from previous year)

6. LEADING EMPLOYERS IN THE CENTRAL OKANAGAN

The majority (more than 80%) of companies in the Central Okanagan have fewer than 20 employees. The major employers in the region are listed below. Many of these companies also employ workers outside of the Central Okanagan. In previous years, only total employees were reported. 2009 and 2010 are reported as FTE - full time equivalent. Information based on number of employees on staff as of April 30 of each year. At the time of publication of this document, 2010 information continues to be collected and will be updated as soon as possible. Disney Online Studios Canada (Club Penguin) and Kelowna Flightcraft remain among the largest private employers while Interior Health and School District 23 are the largest public employers.

Major Employers in the Central Okanagan as of June, 2010 ²⁵	2010 FTE ²⁶	2009 FTE	2008 Total Emp.	2007 Total Emp.	2006 Total Emp.
Interior Health Authority	3,459	3,437	3,420	3,779	4,589
School District 23 (SD#23)	N/A	2,090	2,400	2,500	2,285
City of Kelowna	764	722	720	793	789
Okanagan College	N/A	N/A	659	644	659
UBC Okanagan	714	633	485-1,111	585-1,160	398
Wal-Mart (Kelowna & Westbank)	N/A	573	N/A	N/A	N/A
Kelowna Flightcraft Air Charter	550	525	575	575	550
Shaw Cablesystems G.P.	380	375	369	347	280
Sun-Rype Products Ltd.	372	368	371	374	430
HBC Group of Companies	358	192	N/A	N/A	N/A
Overwaitea Food Group (Save-On Foods, Coopers)	356	476	703	657	673
Disney Online Studios Canada (Club Penguin)	350	292	200	N/A	N/A
Loblaws (Superstore Kelowna, Extra Foods Kelowna and Westbank)	342	*626	*Total employees includes F/T and P/T, FTE not available		
Tolko Industries Ltd	249	258	314	330	451
Interior Savings	242	N/A	N/A	N/A	N/A
Costco Wholesale Corporation	240	248	298	252	223
The Grand Okanagan Resort	N/A	246	284	324	294
Fortis	191	194	194	N/A	N/A
The Home Depot (Kelowna & Westbank)	N/A	190	295	168	200
Sysco HRI	170	171	172	184	175
Lake City Casino	N/A	144	147	202	195
Rona Revy Incorporated	118	74	200	210	240
SRI Homes	112	114	230	220	225
Coast Capri Hotel	108	134	153	175	152
Manteo Resort	94	105	168	205	N/A
Campion Marine	70	80	160	200	190
Ramada Lodge Hotel	N/A	74	105	N/A	N/A
Best Western	64	61	55	N/A	N/A
Terasen	52	47	44	N/A	N/A

Note: listing in the database is voluntary and not all major employers in the Central Okanagan are included. Information correct at time of collection, July 2010.

²⁵ Central Okanagan Economic Development Commission, by phone and e-mail, June 2010

²⁶ FTE = Full Time Equivalent employment positions

7. LABOUR QUALITY

7.1 WORKFORCE EDUCATIONAL ATTAINMENT (25-64 YEARS OF AGE)^{27, 28}

Educational attainment (regardless of participation in labour force)	Total	Male	Female	% distribution
Total population aged 25 to 64	84,670	40,755	43,920	100%
No certificate, diploma or degree	9,310	5,050	4,260	11%
High school certificate or equivalent	23,920	10,835	13,080	28%
Apprenticeship or trades certificate or diploma	13,465	8,680	4,780	16%
College, CEGEP or other non-university certificate or diploma	19,955	8,070	11,885	24%
University certificate or diploma below the bachelor level	4,650	1,850	2,800	5%
University certificate, diploma or degree	13,375	6,265	7,105	16%

²⁷ Note: Based on total population aged 25 – 64 regardless of participation in labour force.

²⁸ Statistics Canada. 2007. Central Okanagan, British Columbia (table). 2006 Community Profiles. 2006 Census.

Statistics Canada Catalogue no. 92-591-XWE. Ottawa. Released March 13, 2007.

<http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E> (accessed April 15, 2009, reviewed May 19, 2010).

8. TRANSPORTATION

8.1 DISTANCE TO MAJOR CENTRES

Metro Area	Distance (km)	Distance (Miles)
Vancouver	396	246
Victoria (via BC Ferries)	531	330
Calgary	612	380
Edmonton	897	557
Seattle	542	337
Portland	826	513

8.2 RAILROADS (BY RAIL CARRIER)²⁹

Kelowna Pacific

Main or Branch Line:	Branch
Shortline or National:	Shortline
Distance to Nearest Switching Yard:	116 km

Okanagan Valley Railway

Main or Branch Line:	Branch
Shortline or National:	Shortline
Distance to Nearest Switching Yard:	0 km

8.3 CLOSEST COMMERCIAL AIRPORTS:

Kelowna International Airport (YLW)

Hub Status:	International	Latitude:	North 49° 57.32'
Distance from Kelowna:	14 kilometers, 9 miles	Longitude:	West 119° 22.38'
Hours of Operation:	24 hours	Elevation:	344m
Number of Runways	1		
Runway Lengths:	2,715 m (8,900ft)		

Carriers Serving Airport³⁰

Passenger:	WestJet, Central Mountain Air, Air Canada, Air Canada Jazz, Horizon Air (Alaska Airlines)
Charter:	Sky Service
Air Cargo:	Carson Air
Number of missed flights due to inclement weather (2007)	21
Total weekly non-stop departures to all cities served:	210

Flight Information³¹

²⁹ Invest BC, *Community and Regional Profiles, Transportation, 2008,*

[http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=transportation&pCommunityID=476,](http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=transportation&pCommunityID=476)

(Accessed April 21, 2009. Reviewed May 12, 2010)

³⁰ City of Kelowna, 2010, *Kelowna International Airport*

<http://www.kelowna.ca/CM/Page1315.aspx> (Accessed May 17, 2010)

³¹ IBID

Destination	Carriers	Frequency
Calgary	AC Jazz, WestJet	7 days per week
Edmonton	Air Canada Jazz, WestJet	7 days per week
Kamloops	Central Mountain Air	1 day per week (Sunday)
Toronto	Air Canada, WestJet	7 days per week
Las Vegas	WestJet	7 days per week
Prince George	Central Mountain Air	5 days per week (Monday to Friday)
Seattle	Horizon Air	7 days per week
Vancouver	Air Canada and Air Canada Jazz, WestJet	7 days per week
Victoria	WestJet	7 days per week

The Kelowna International Airport is investing \$36 million to expand facilities to meet the growing demand as passenger numbers are forecast to grow to 1.6 million passengers in 2015. These include a new international arrivals concourse capable of handling 250 passengers per hour and a runway extension from 7300 feet to 8900 feet.

The first quarter of 2008 proved to be the busiest in the history of Kelowna International Airport, with March being the busiest month ever. YLW was the 9th busiest airport in Canada during the first quarter of 2008, slightly ahead of Victoria. 2009 passenger numbers at Kelowna International Airport (YLW) ended well ahead of the national average with only a slight decrease from 2008's record breaking levels: a total of 1,367,631 passengers used the Airport in 2009 compared to 1,389,883 for 2008, a decrease of 22,252 passengers or 1.6%.



Vancouver International Airport (YVR)

Website: <http://www.yvr.ca/>

Hub Status:	International	Latitude:	North 49° 10'
Distance from Kelowna:	394 kilometers, 245 miles	Longitude:	West 123° 10'
Hours of Operation:	24 hours	Elevation	20 m
Number of Runways	3		
Runway Lengths:	3,017.5 m (9,900 ft)		
	3,596.6m (11,800ft)		
	2,225.0m (7,300ft)		

Carriers	Total: 60
Non-Stop Destinations	104
Passenger	69
Charter	n/a
Air Cargo	6

Vancouver International Airport [YVR] is Canada's second busiest airport³². It is located on Sea Island, in the City of Richmond, 15 kilometres from downtown Vancouver. Since 1992, when the Airport Authority assumed responsibility for the airport, passenger traffic has increased more than 78% from 9.9 million passengers, and cargo has increased nearly 57% from 144,000 tonnes.

Key statistics ³³	2008	2009
Passengers through the terminal (millions)	17.9	16.2
Landings and take-offs	278,000	258,000
Cargo handled	211,300	198,400



³² Vancouver Airport Authority, *About Us, Facts & Stats*

<http://www.yvr.ca/en/about/facts-stats.aspx> (Accessed May 19, 2010)

³³ Vancouver Airport Authority, *Annual Report 2009*. <http://www.yvr.ca/ar/2009/economic>.

8.4 CLOSEST PORTS

Vancouver Port Authority³⁴

In January 2008, the Lower Mainland Port Authorities - Vancouver Port Authority, Fraser River Port Authority and North Fraser Port Authority amalgamated to form the Vancouver Fraser Port Authority (VFPA). This new entity is responsible for overseeing the operations of the three Lower Mainland ports.

Port Metro Vancouver handled 115 million tonnes of cargo in 2008, down -10% from the previous year's 128 million tonnes. Volumes reduced further to 102 million tonnes in 2009.

Key statistics for Vancouver Port Authority during 2008-2009 are reproduced below, including the relative inbound, outbound and total tonnage processed through the port with the top 10 major foreign trading partners in 2009, measured by shipped tonnage. Trade with China accounts for 21.2% of all trade through the port, and Japan comes in second at 14.6%. The top 4 trading countries account for more than 50% of the volume of goods shipped in and out. Within the top 10 trading partners, outbound freight exceeds inbound by a factor of 6.

Key Statistics ³⁵	2008	2009
Vessel arrivals	3,004	2,791
Cargo Total (million tonnes)	114.6	101.9
Inbound	29.4	21.6
Outbound	85.2	80.3
Cruise sector : voyages	254	256
Disembarked passengers	418,310	431,705
Embarked passengers	436,183	466,768
Total revenue passengers	854,493	898,473

Rank	Country	'000 Metric tonnes of goods		
		Inbound	Outbound	Total
1	China	4,199	17,424	21,624
2	Japan	630	14,289	14,919
3	Korea (S)	1,058	8,772	9,831
4	USA	1,911	5,411	7,322
5	India		2,005	2,082
6	Taiwan	334	1,611	1,945
7	Mexico	260	1,493	1,753
8	Brazil		1,220	1,236
9	Thailand	362	747	1,109
10	Germany		1,008	1,041
		14%	86%	100%

Port Description

Location / City	Vancouver
Located within Community	No
Distance from Kelowna	394 km, 245 miles
Type of Port	Ocean
Channel depth	Minimum 10 m (33 ft)
Turning basin	Unlimited
Shallow water barging facilities	Yes
Deep water barging facilities	Yes
General cargo facilities	Yes
Containerized cargo facilities	Yes
Storage facilities	Yes
Highways serving port	#1, #1A, #7A, #99A, #17
Railways serving port	Canadian Pacific Rail (CP), Canadian National Rail (CN), BC Rail, Burlington Northern Santa Fe (BNSF) railway

³⁴ Port Metro Vancouver, *Statistics Overview 2008*

http://www.portmetrovancover.com/Libraries/ABOUT_Facts_Stats/2008_PMV_Statistics_Overview_Report.sflb.a.shx

³⁵ Port Metro Vancouver, *2009_PMV_Statistics_Overview_Report.pdf* posted February 01, 2010.

<http://www.portmetrovancover.com/about/factsandstats.aspx> (Accessed May 19, 2010)

9. RESEARCH BASE

Research Base Listings in Alphabetical Order³⁶

L O M Medical

Affiliation: Corporate

Research Specialty: Skin care, Syringes, Eye care

Okanagan College

Affiliation: University

Research Specialty: Not Available

Research Evaluation Education

Affiliation: Corporate

Research Specialty: Social, Health and Education

Sphere Research Corp.

Affiliation: Corporate

Research Specialty: Electronic, Optical, Equipment

University of British Columbia – Okanagan³⁷

Affiliation: University

Research Specialty:

- New research funding

- Expanded research programs

- Links to UBC Vancouver and global research

36 Invest BC, Kelowna Area: Research Base,

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=researchbase&pCommunityID=476>,

(Accessed April 17, 2009)

37 University of British Columbia – Okanagan, About UBC – Okanagan, <http://web.ubc.ca/okanagan/about.html>,

(Accessed April 17, 2009)

10. BUSINESS SUPPORT SERVICES - KELOWNA

10.1 BUSINESS SUPPORT SERVICES³⁸

Tool & Die Shop	3
Machine Shop	18
Office Equipment Service and Repair	18
Temporary Employment Agency	7

10.2 INTERNATIONAL SUPPORT SERVICES³⁹

Foreign Banks with Local Branches or Offices	1
Import/Export Brokers	2
International Courier Services	8
Language Translation Firms	2
Freight Forwarders	15

11. CLOSEST CUSTOMS PORT OF ENTRY

11.1 KELOWNA INTERNATIONAL AIRPORT

Site Location: #15 – 5533 Kelowna Airport
Kelowna, BC
V1V 1S1

Type of Entry Port: Airport

38 Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,
(Accessed April 17, 2009)

39 *IBID*

12. UTILITIES

12.1 WATER AVAILABILITY

Kelowna⁴⁰

The City of Kelowna's water utility is one of five water suppliers operating within municipal boundaries. The City serves over 50,000 residential customers and over 1,700 industrial, commercial and institutional properties in north, central and south Kelowna. The raw water source is Okanagan Lake. Ninety-five percent of water is used for residential, commercial, industrial and institutional purposes; the remainder is used for agriculture. UV transmitters installed at three lake intakes enhance primary chlorine disinfection

The Kelowna Joint Water Committee was formed in 1991 with a mandate: "To improve communication, and co-ordination amongst the 5 major water districts within the City of Kelowna bounds to develop strategies for advancing water management".⁴¹

Name of Provider	Website
City of Kelowna	www.city.kelowna.bc.ca/CM/Page393.aspx
South East Kelowna Irrigation	www.sekid.ca/about.html
Black Mountain	www.eocp.org/plants-BMID.html
Rutland Water Works	www.rutlandwaterworks.com
Glenmore Ellison Irrigation District	www.glenmoreellison.com

Outside of Kelowna⁴²

The Regional District administers five water distribution systems. The water distribution systems vary in size with the smallest system encompassing eight properties and the largest system encompassing over 700 properties: Falcon Ridge, Killiney Beach, Trepanier Bench, Westshore, and Sunset Ranch.

The Westbank Irrigation District, Lakeview Irrigation District, District of Peachland, Westbank First Nation and Regional District of Central Okanagan have come together to form the Westside Joint Water Committee (WJWC). The Westside Joint Water Committee is a nonprofit, nonpartisan, public education partnership dedicated to informing Okanagan Westside residents about Westside water needs and Westside water resources.

Name of Provider	Website
Regional District of the Central Okanagan (RDCO)	www.regionaldistrict.com/departments/engineering/engineering_services_watersys.aspx
Westbank Irrigation District	http://www.wbid.ca/
Lakeview Irrigation District	http://www.lvid.ca/
Westbank First Nation	www.wfn.ca
District of Peachland	www.peachland.ca/services/publicworks/public_works.htm
District of Lake Country	http://www.lakecountry.bc.ca/Municipal%20Hall/Our%20Services/Engineering/

⁴⁰ City of Kelowna, *Utilities, Water*, <http://www.kelowna.ca/CM/Page393.aspx> (Accessed June 7, 2010)

⁴¹ Kelowna Joint Water Committee, *About KJWC*, <http://www.kjwc.org/about.php> (Accessed April 16, 2009)

⁴² Westside Joint Water Committee, *Home Page*, <http://www.wjwc.ca/>, (Accessed April 16, 2009)

12.2 SEWER TREATMENT

City of Kelowna⁴³

Kelowna's sewer system collects, conveys, treats and disposes of domestic wastewater (derived from the home) and industrial wastewater (resulting from business use, manufacturing and processing). This system currently services close to 80% of Kelowna's population and is being expanded to reach presently un-serviced areas and to accommodate growth. Wastewater is conveyed to Kelowna's Wastewater Treatment Facility (WWTF) located on Raymer Avenue.

An expansion is currently underway at the WWTF. The City's largest infrastructure project valued at \$55 million will see treatment capacity increase from 40 to 70 million litres a day.

www.city.kelowna.bc.ca/CM/Page392.aspx

District of Lake Country

The DLC wastewater treatment plant is a Class III treatment facility. Full details on the operating system can be obtained from the District website at <http://www.lakecountry.bc.ca/siteengine/activepage.asp?PageID=171>

Regional District of the Central Okanagan (RDCO)

http://www.regionaldistrict.com/departments/engineering/engineering_services_regsewersys.aspx

The Regional Sewer System is servicing, or will service, the following areas on the Westside of Okanagan Lake:

- Westbank
- Glenrosa
- Smith Creek
- Lakeview Heights
- Casa Loma
- Westside Industrial Park
- West Kelowna Estates
- District Municipality of Peachland
- Tsinstikeptum Indian Reserves 9 and 10 Site

⁴³ *City of Kelowna, Sewer / Wastewater* <http://www.city.kelowna.bc.ca/CM/Page392.aspx> (Accessed April 16, 2009. Reviewed May 19, 2010, no change)

12.3 ELECTRIC POWER

FortisBC

Website: <http://www.fortisbc.com/>

Communities Served⁴⁴: Kelowna, Summerland, Penticton, Osoyoos, Trail, Castlegar, Princeton, Rossland, Grand Forks and Nelson.

Company-Net Importer or Exporter of Power⁴⁵:

Net Importer - purchases approximately 50% of its generation from other sources.

% of Reserve Margin Including Generation & Net Purchases: Not available

Average Electrical Service Availability Index⁴⁶:

Most Recent Year: 99.9714%

Last Five Years: 99.9563%

Name of Power Pool Membership: Formal membership in WSCC & WSPP

State Electric Power Deregulated: Wholesale competition allowed

A general 6.0% rate increase for electric power supply by Fortis BC was approved by the BC Utilities Commission, effective January 1, 2010

Residential Rates

Customer Charge \$25.72 based on 60 day billing period. All kWh are billed @ 8.085¢ per kWh.

Time of Use Tariff for Residential Customers

In keeping with the Demand Side Management programme to eliminate British Columbia's dependence on imported electrical energy, Fortis has introduced 'time of use billing' for specific residences, with a tariff incentive for consumers to shift consumption from peak to off-peak hours. Customers billed under the Time Of Use schedule will be billed a standard charge of \$25.72 per two month period plus consumption billed at specific rates: Peak use at 13.564¢ / kWh and off-peak use at 4.394¢ / kWh respectively.

Peak and off-peak periods have been set for summer (July and August) and other seasons.

⁴⁴ Fortis BC, http://www.fortisbc.com/about_fortisbc/rates/rates.html

⁴⁵ Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>, (Accessed May 19, 2010)

⁴⁶ InvestBC website, Community Kelowna Area <http://investbc.gov.bc.ca/CommunityProfiles> (June 7, 2010)

COMMERCIAL RATES⁴⁷

Separate Commercial tariffs are available for 'Small General Service' and 'General Service'

Small General Service:

This rate is for non-residential customers whose electrical demand is generally not more than 40 kW and can be supplied through one meter.

Customer Charge \$30.99 based on 60 day billing period.

First 16,000 kWh are billed @ 9.216¢ per kWh.

Next 184,000 kWh are billed @ 6.997¢ per kWh.

Balance of kWh are billed @ 5.194¢ per kWh.

General Service:

This rate is for non-residential customers whose electrical demand is generally greater than 40 kW but less than 500 kW and can be supplied through one meter.

Customer Charge \$ 15.49 based on 30 day billing period.

First 8,000 kWh are billed @ 9.216¢ per kWh.

Next 92,000 kWh are billed @ 6.997¢ per kWh.

Balance of kWh are billed @ 5.194¢ per kWh.

The large majority of FortisBC's customers are classified under the rate listings above. However, FortisBC has a number of other rate classifications. For a complete listing of all FortisBC Rates and Terms and Conditions for Service, please review [FortisBC's Electric Tariff](#).

Full details are available on Fortis BC' website at http://www.fortisbc.com/about_fortisbc/rates/rates.html

⁴⁷ Fortis BC, Rates, 2010, http://www.fortisbc.com/about_fortisbc/rates/rates.html (Accessed May 19, 2010)

12.4 NATURAL GAS

Terasen Gas

Website: <http://www.terasengas.com/>

Terasen Gas serves most of mainland BC from Vancouver east to the Kootenays and north to communities including Mackenzie, Chetwynd and Fort Nelson. It delivers gas to 96 per cent of the province's natural gas customers (approximately 940,000 in more than 125 communities). In addition to natural gas, Terasen Gas develops and delivers alternative energy solutions, including district energy and geexchange.

The following tariff table indicates tariff structure for 4 key consumer categories. Charge components and tariffs are correct at April 1, 2010.

Natural Gas Rates ⁴⁸ (Inland Service Area) Effective April 1, 2010		Residential Service	Small Commercial - Rate 2 (Up to 2000 GJ/Year)	Large Commercial – Rate 3 (Over 2000 GJ/Year)	General Firm Service – Rate 5 (High Volume w/ Demand Charge)
	Unit				
Basic charge	/mth	\$11.84	\$24.84	\$132.52	\$587.00
Demand charge	/Gigajoule	---	---	---	\$15.554
Commodity cost recovery	/Gigajoule	---	---	---	\$5.609
Delivery charge	/Gigajoule	\$3.145	\$2.604	\$2.219	\$0.629
Midstream charge	/Gigajoule	\$1.704	\$1.607	\$1.266	\$1.005
Cost of Gas	/Gigajoule	Market- related: \$5.609/GJ at April 1, 2010	As negotiated with Marketer	As negotiated with Marketer	As negotiated with Marketer

⁴⁸ Terasen Gas, Rates & Regulatory, Rates & Tariffs

<http://www.terasengas.com/AboutUs/RatesAndRegulatory/RatesTariffs> (Accessed May 19, 2010)

12.5 TELECOMMUNICATIONS⁴⁹

Number of Local Service Providers: 2
Number of Long Distance Service Providers: 9

Provider: Shaw



Website: www.shaw.ca

Address: 2350 Hunter Road, Kelowna, BC V1X 7H6
Services: Television, Internet, Digital Phone, Web Hosting, bundled products

Provider: Telus Communications



Website: www.telus.com

Address: #5-3777 Kingsway Burnaby, BC V5H 3Z7
Services: Television, Internet, Digital Phone, Mobile Phone, bundled products

Provider: Rogers



Services: Internet (Home Phone via wireless internet), Mobile Phone
Website: www.rogers.com
Address: via authorized dealers (local)

⁴⁹ Invest BC, Kelowna Area: Business Support Services
<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,
(Accessed May 19, 2010)

13. TAXATION

13.1 REAL PROPERTY TAX RATES

2009-2010 Regional Property Tax Rates

Real Property Tax Rates: \$ per \$1000 of Assessed Property (Land/Buildings)

Municipality	Business	Light Industry	Major Industry	Residential
Kelowna ⁵⁰	16.7301	17.2942	21.6728	6.1405
Lake Country ⁵¹	17.9494	25.0304	25.3368	5.6496
Peachland ⁵²	14.7121	19.5592	No land in category	5.5697
West Kelowna ⁵³	16.28827	15.24211	16.79674	5.85345
RDCO – Rural Tax*	14.2 to 15.8	19.7 to 22.0	19.7 to 22.0	5.8 to 6.5

* Note: Rural tax rates presented are estimates only. To determine the exact rate including local services you need to be familiar with the area or specific property. You can estimate rural property tax for specific locations using the on-line tax calculator at

http://www.sbr.gov.bc.ca/applications/rpt/tax_calc/online_calculator.asp

13.2 CORPORATE INCOME TAX

	Small Business	Manufacturing	Non-Manufacturing
Federal			
Rate (Range) ⁵⁴	11.0%	18.0%	18.0%
Formula (e.g. Sales, Property & Payroll)	n/a	n/a	n/a
Accelerated Depreciation Permitted	Yes	Yes	Yes
Provincial			
Rate (Range) ⁵⁵	2.5%	10.5%	10.5%
Formula (e.g. Sales, Property & Payroll)	Sales and Payroll	Sales and Payroll	Sales and Payroll
Accelerated Depreciation Permitted	No	No	No
Local			
British Columbia has no local corporate income taxes			
Total Federal and Provincial			
Rate	13.5%	28.5%	28.5%

⁵⁰ City of Kelowna, "Property Class tax rates 2008-2010" PDF document

<http://www.kelowna.ca/CityPage/Docs/PDFs/...Table.pdf> (Accessed May 17, 2010)

⁵¹ District of Lake Country, Finance dept, Email Rose Bronsnyk Kassa, CMA

Financial Services Manager (email May 18, 2010)

⁵² Peachland website 2009 tax rates. No 2010 update

<http://www.peachland.ca/cms/wpattachments/wpID204atID229.pdf> (Accessed May 18, 2010)

⁵³ District of West Kelowna, Finance Department, Joe Iaboni, "Mill Rates 2010" (email May 17, 2010)

⁵⁴ Canada Revenue Agency, Corporation Tax Rates, <http://www.cra-arc.gc.ca/tx/bsnss/tpcs/crprtns/rts-eng.html>, (Accessed May 19, 2010)

⁵⁵ Revenue Agency, Corporation Tax Rates <http://www.cra-arc.gc.ca/tx/bsnss/tpcs/crprtns/prv/bc/menu-eng.html> (Accessed May 19, 2010)

13.3 PERSONAL INCOME TAX (RANGE)

	Federal	Provincial (State)	Local
Capital Gains ⁵⁶	7.50% - 14.50%	2.53% - 7.35%	n/a
Earned Income ⁵⁷	15.0% - 29.0%	5.06% - 14.70%	n/a
Unearned Income (e.g. Dividends) ⁵⁸	0.00% - 14.55%	0.00% - 3.92%	n/a

13.4 SALES / USE TAX RATE⁵⁹

	Rate	Notes
Federal (Goods and Services Tax) – GST	5.0%	GST on business inputs is fully recoverable
Local	n/a	British Columbia has no local sales tax
Provincial (State) Sales Tax - PST	7.0%	Exemptions include: production machinery and equipment, direct materials, catalysts, reagents, software development equipment, construction labor
Total (Effective Combined Rate) Business	7.0%	GST on business inputs is fully recoverable
** From July 1, 2010 **	12.0%	HST Harmonized Sales Tax will replace GST and PST

Sales / Use Tax Rate	Rate	Notes
Electric Power	7.0%	GST on business inputs is fully recoverable
Natural Gas	7.0%	GST on business inputs is fully recoverable
Fuel Oil	7.0%	GST on business inputs is fully recoverable
Water	0.0%	
Sewer	0.0%	
Hazardous Waste	7.0%	GST on business inputs is fully recoverable

Telephone Subject to Sale / Use Tax	Rate	Notes
Local	7.0%	GST on business inputs is fully recoverable
Long Distance – In-Province	7.0%	Toll free inbound service is tax exempt, GST on business inputs is fully recoverable
Long Distance – Out of Province	7.0%	Toll free inbound service is tax exempt, GST on business inputs is fully recoverable

⁵⁶ Invest BC, Community and Regional Profiles, Taxation, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>, (Accessed May 19, 2010)

⁵⁷ Canada Revenue Agency, Federal and provincial/ territorial tax rates, 2009, <http://www.cra-arc.gc.ca/tax/individuals/faq/taxrates-e.html>, (Accessed May 19, 2010)

⁵⁸ Invest BC, Community and Regional Profiles, Taxation, <http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>, (Accessed May 19, 2010)

⁵⁹ IBID

13.5 MACHINERY AND EQUIPMENT SUBJECT TO SALES / USE TAX⁶⁰

Type	Rate	Notes
Production	0.0%	
Non-Production	7.0%	Equipment used directly in software development is tax exempt. GST is fully recoverable.
Pollution Control	0.0%	GST is fully recoverable
Office Equipment / Fixtures / Equipment	0.0%	GST is fully recoverable

13.6 SALES / USE TAX ON TANGIBLE PROPERTY⁶¹

Type	Rate	Notes
Office Building Construction Materials	7.0%	GST is fully recoverable
Industrial Building Construction Materials	7.0%	Equipment used directly in software development is tax exempt. GST is fully recoverable.
Manufacturers' Raw Materials	0.0%	
Standard Software	7.0%	GST is fully recoverable
Custom Software	7.0%	GST is fully recoverable

13.7 PROPERTY TAX RATES PER \$100 ASSESSED PERSONAL PROPERTY (M & E, INVENTORY, OTHER) – MUNICIPAL⁶²

British Columbia Does not have personal property taxes.

*60 Invest BC, Community and Regional Profiles, Taxation,
<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=taxation&pCommunityID=476>,
(Accessed April 16, 2009)*

61 IBID

62 IBID

14. QUALITY OF LIFE

14.1 CLIMATE⁶³

Average Daily Temperature	High	Low	Average
January	-0.2°C (31.6°F)	-7.4°C (18.7°F)	-3.8°C (25.2°F)
July	27.6°C (81.7°F)	10.5°C (50.9°F)	19.1°C (66.4°F)
Average Annual Rainfall	280.70 mm		
Average Annual Snowfall	105.50 cm		
Weather Station Name	Kelowna Airport		
Weather Station Elevation	429.00 m		

14.2 CULTURE AND RECREATION⁶⁴

Shopping Centres

Number of Regional Enclosed Malls: 2

Religion	Number of Institutions
Number of Catholic Churches	10
Number of Protestant Churches	87
Number of Synagogues	1
Number of Other Religious Institutions	19

Top Annual Events Date(s)⁶⁵

Okanagan Spring Wine Festival	http://www.owfs.com/	April 30 – May 9, 2010
Fat Cat Children's Festival	http://www.fatcatfestival.ca/	June 11 & 12, 2010
Canada Day Festival	http://www.parksalive.com/canadaday.htm	July 1, 2010
Music and Arts Festival	http://www.FestivalsKelowna.com/	tba 2010
Fall Okanagan Wine Festival	http://www.owfs.com/	October 1-10, 2010

⁶³ Environment Canada, *Canadian Climate Normals 1971-2000*, http://www.climate.weatheroffice.ec.gc.ca/climate_normals/results_e.html?Province=ALL&StationName=Kelowna&SearchType=BeginsWith&LocateBy=Province&Proximity=25&ProximityFrom=City&StationNumber=&IDType=MSC&CityName=&ParkName=&LatitudeDegrees=&LatitudeMinutes=&LongitudeDegrees=&LongitudeMinutes=&NormalsClass=A&SelNormals=&StnId=1001&, (Accessed April 16, 2009)

⁶⁴ Invest BC, *Kelowna Area: Business Support Services*, <http://investbc.gov.bc.ca/CommunityProfiles/Pages/CommunityInfo.aspx?page=qualityoflife&pCommunityID=476>, (Accessed April 16, 2009)

⁶⁵ Website information from listed websites (May 19, 2010)

14.3 NO. OF CULTURAL PLACES & AMENITIES⁶⁶

Number of Dance Companies	1
Number of Museums	4
Number of Opera Companies	0
Number of Symphony Companies	1
Number of Theatre Companies	3

Recreational Outlets

(Within a 2 Hour Drive)

	Activity
Bear Creek Provincial Park	Camping, boat launch, kayaking, swimming, hiking
Big White Ski Hill	Ski Resort
Kalamalka Provincial Park	Boat launch, mtn. biking, bird watching, kayaking, fishing, swimming
Lake Okanagan	Lake activities
Mission Creek Green Way	Regional Park; bird watching, hiking, horseback riding, mtn. Biking
Okanagan Lake Provincial Park	Camping, kayaking, boat launch, swimming, fishing
Shuswap Lake	Camping, fishing
Silver Star Ski Resort	Ski Resort

14.4 HEALTH⁶⁷

Description	Number
Number of hospitals	1
Number of teaching hospitals	0
Number of hospital beds	731
Number of physicians	92
Number of dentists	64
Ratio of Physicians per 1000	0.6 : 1000
Ratio of Dentists per 1000	0.4 : 1000

The Kelowna Hospital Expansion Project⁶⁸ broke ground in November 2009. The expansion will include a new, approximately 360,000 square foot Patient Care Tower, including modernizing and quadrupling the size of the emergency department. A new UBC (University of British Columbia) Medical School Clinical Academic Campus will also be built on the site.

⁶⁶ Invest BC, Kelowna Area: Business Support Services

<http://investbc.gov.bc.ca/CommunityProfiles/Display/default.aspx?page=businesssupport&pCommunityID=476>,
(Accessed April 17, 2009; no change June 16, 2010)

⁶⁷ IBID

⁶⁸ <http://www.interiorhealth.ca/health-services.aspx?id=280> (Accessed June 16, 2010)