



# CENTRAL OKANAGAN ECONOMIC DEVELOPMENT COMMISSION

# **Business Services Guide**

The Region's Primary Business Resource | investkelowna.com

# Contents

INTRODUCTION	4
Economic Development Commission Services	5
GOVERNMENT	8
Local Government Offices	8
Bid & Business Opportunities	8
Dark Fibre Network	9
Permits and Inspections	9
Economic Development Offices	9
Provincial & Federal Tax Information	10
Property & Tax Assessment	11
Developer Incentives	11
FUNDING & BUSINESS INCENTIVES	11
COMPANY FORMATION & REGISTRATION	12
BizPal	12
Municipal Business Licenses	12
Inter-Community Business License Program	13
Provincial & Federal License Requirements	13
BC Registry Services	13
Multi-Jurisdictional Registry Access Service (MRAS)	13
One Stop Business Registry (OSBR)	14
Protecting Your Intellectual Property	14
SMALL BUSINESS PLANNING	14
Startup and Business Planning Resources	14
Business Plan Guides, Templates	15
Disaster Planning and Recovery	15
BUYING OR SELLING A BUSINESS	16
BritishColumbia.ca - Opportunities in British Columb	
Business Finders Canada	16
Venture Connect	16
Succession Planning	16

CHAMB	ERS OF COMMERCE & BUSINESS ASSOCIATIONS	17
Statisti	cs and Resources	18
	Invest Kelowna Data Portal	18
	Regional Economic and Industry Profiles	18
	Statistical & Research Websites	18
Indigen	ous Business Resources	19
	BC Indigenous Business and Investment Council	19
Labour	and Employment	19
	What Does a Job Pay?	19
	Federal & Provincial Labour Standards	19
	Work BC	19
	Chartered Professionals in Human Resources of British Columbia & Yukon	19
	Employment and Social Development Canada	19
	CO-OP Programs	20
	Training Programs & Subsidies	20
	Employer Resources	21
	Immigration Resources	23
	Labour Market Research & Resources	23
	Job Search Sites	24
	Recruitment Firms	24

BUSINESS SERVICES	25
Grant Writing Services	25
Corporate Meeting and Event Space	25
Networking and Business Mentorship	25
Interpreters/Language Services	26
Office Space for Short Term Rent   Co-Working Spaces	26

EXPORT RESOURCES	30
The Central Okanagan Economic Development Commission Export Assistance	30
Trade Related Resources	30



# Introduction

Whether you already own or operate a business in the Central Okanagan, or plan to do so in the future, this publication is for you. This guide has been prepared to provide the user with an introduction and contact source when doing business in the Central Okanagan. The guide lists major areas of interest and includes a list of Central Okanagan business services, associations and other useful information available through the Economic Development Commission.

The information obtained within this publication has been compiled from sources deemed to be reliable and while every effort has been made to ensure the accuracy of the information, it is not guaranteed. Readers should be aware that any information stated herein may change at any time and without notice. This publication is intended as an information source and does not imply endorsement of any service, association or organization herein. To help us serve you better, should you find any errors, inaccuracies or omissions, please notify the COEDC and we will tend to any concerns immediately.

#### For further information on regional economic development opportunities, please contact:



Central Okanagan Economic Development Commission 1450 K.L.O. Road Kelowna, BC V1W 3Z4

 Tel:
 1-877-332-2673 or (250) 469-6280

 Email:
 info@investkelowna.com

 Web:
 www.investkelowna.com

# Economic Development Commission Services THE REGION'S PRIMARY BUSINESS RESOURCE





The Central Okanagan Economic Development Commission (COEDC) is a service of the <u>Regional District of Central Okanagan</u> providing economic development services to the communities of Lake Country, Kelowna, Westbank First Nation, West Kelowna, Peachland and Electoral Areas East and West.

See our Moving Forward to 2025 Strategic Plan to find out what we're up to.

# Get In Touch with Our Team



Krista Mallory Manager (250) 469-6283 kmallory@investkelowna.com



Eva Weston Business Development Officer (250) 469-6294 eweston@investkelowna.com



Valentina Trevino Business Development Officer (250) 469-6180 vtrevino@investkelowna.com



Sascha Lesack Research & Marketing Coodinator (250) 469-6282 info@investkelowna.com

# **Program Specialists**



Tory (Victoria) Braun Okanagan Young Professionals Collective (250) 215-2125 oyp@investkelowna.com



Myrna Stark Leader Agriculture & Connector Program (306) 536-5691 agriculture@investkelowna.com connector@investkelowna.com

# CONNECTOR

The <u>Connector Program</u> is a formalized community integration initiative designed to broaden a job seeker's network through one-on-one meetings with established business leaders in the community. It is a simple but effective referral process that puts newcomers in touch with highly networked individuals so they can connect to our workforce and settle successfully in our community.

# **Interested in Participating?**

We are currently building our network of Connectors. If giving back by helping newcomers and recent graduates integrate into the community interests you or you are new to the region, a post-secondary student or recent post-secondary graduate, email <u>connector@investkelowna.com</u> for more information.

Guides and Economic Profiles available for download at <u>www.investkelowna.com/resources</u>

- Central Okanagan Business Services Guide
- Financing Resources Guide
- Resources for Farm Operators
- Central Okanagan Economic Profile
- Industry Profiles in Aerospace, Agriculture, Cannibis, Digital Tech, Manufacturing, Viticulture
- Investor Guide
- Quarterly Economic Indicators Report



# GOVERNMENT

# **Local Government Offices**



City of Kelowna 1435 Water Street Kelowna, BC V1Y 1J4 (250) 469-8500 Email: <u>ask@kelowna.ca</u> Web: <u>www.kelowna.ca</u>



District of Peachland 5806 Beach Avenue Peachland, BC VOH 1X0 (250) 767-2647 Email: <u>info@peachland.ca</u> Web: <u>www.peachland.ca</u>



City of West Kelowna 2760 Cameron Road West Kelowna, BC V1Z 2T6 (778) 797-1000 Email: <u>info@westkelownacity.ca</u> Web: <u>www.westkelownacity.ca</u>



Regional District of Central Okanagan 1450 K.L.O. Road Kelowna, BC V1W 3Z4 (250) 763-4918 Email: <u>info@cord.bc.ca</u> Web: <u>www.regionaldistrict.com</u>



District of Lake Country 5806 Beach Avenue Lake Country, BC V4V 2M1 (250) 766-5650 Web: www.lakecountry.bc.ca



Westbank First Nation 301 – 515 Hwy 97 South Kelowna, BC V1Z 3J2 (250) 769-4999 Email: <u>mail@wfn.ca</u> Web: <u>www.wfn.ca</u>

### **Bid & Business Opportunities**

#### Kelowna

https://www.kelowna.ca/business-services/businessopportunities/bidding-opportunities

**Regional District of Central Okanagan** <u>https://rdco.bidsandtenders.ca/Module/Tenders/en</u>

British Columbia Government - BC Bid www.bcbid.gov.bc.ca

Lake Country https://www.lakecountry.bc.ca/en/businessinformation/bids-and-tenders.aspx

West Kelowna https://westkelowna.bidsandtenders.ca/Module/ Tenders/en Canadian & US Public Tenders www.merx.com

Peachland https://www.peachland.ca/bids

Westbank First Nation https://www.wfn.ca/businessdevelopment.htm

Civic Info BC http://www.civicinfo.bc.ca/bids

Government of Canada www.buyandsell.gc.ca

### **Dark Fibre Network**

For businesses or institutions operating in Kelowna that have demanding data requirements. For more information, visit <u>https://www.kelowna.ca/business-services/business-city/our-data-network-businesses</u>

### **Permits and Inspections**

#### Kelowna

https://www.kelowna.ca/homes-building/buildingpermits-inspections/apply-building-permit

#### Peachland

https://www.peachland.ca/building-inspection

#### **Regional District of Central Okanagan**

http://www.regionaldistrict.com/your-services/ inspection-section/permits-inspections.aspx

#### Lake Country

https://www.lakecountry.bc.ca/en/businessinformation/Building\_Planning\_and\_Development.aspx

#### West Kelowna

https://www.westkelownacity.ca/en/building-businessand-development/building-department.aspx

#### Westbank First Nation https://www.wfn.ca/business-development/building-

permits-inspections.htm

# **Economic Development Offices**

Economic Development Offices are available to assist businesses in establishment and expansion and offer helpful advice for start-up and operation.

# Central Okanagan Economic Development

Commission (COEDC) COEDC Manager: Krista Mallory 1450 KLO Road Kelowna, BC V1W 3Z4 Phone: (250) 469-6280 / Toll Free 1-877-332-2673 Email: <u>info@investkelowna.com</u> Web: <u>www.investkelowna.com</u>

#### Kelowna

Partnership Office Director: Bob Evans 1435 Water Street Kelowna, BC V1Y 1J4 Phone: (250) 469-8500 Email: <u>bevans@kelowna.ca</u> Web: <u>www.kelowna.ca</u>

#### Lake Country

Economic Development & Public Engagement Specialist: Ruth Sulentich 10150 Bottom Wood Lake Road Lake Country, BC V4V 2M1 Phone: (250) 863-9940 Email: <u>rsulentich@lakecountry.bc.ca</u> Web: www.lakecountry.bc.ca

#### Peachland

Director of Community Service: Cory Labrecque 5806 Beach Avenue Peachland, BC VOH 1X0 Phone: (250) 767-3705 Email: <u>clabreque@peachland.ca</u> Web: <u>www.peachland.ca</u>

#### West Kelowna

Economic Development & Tourism Coordinator: Salina Petschulat Curtis 2760 Cameron Road West Kelowna, BC V1Z 2T6 Phone: (778) 797-2214 Email: <u>salina.curtis@westkelowna.ca</u> Web: <u>www.westkelownacity.ca</u>

#### **Westbank First Nation**

Director of Economic Development & Communications: Mandi Carroll 301 – 515 Hwy 97 South Kelowna, BC V1Z 3J2 Phone: (250) 769-4999 Email: <u>mcarroll@wfn.ca</u> Web: www.wfn.ca

#### Ministry of Jobs, Economic Development and Innovation

As a regional contact for investors, local business, and government, the ministry works closely with other provincial and federal agencies at a local and regional level to assist businesses, community organizations, and local government access services, resources, and program funding information related to economic development. They actively support local and regional economic development initiatives, including international investment attraction.

Regional Manager, Thompson-Okanagan Region: Myles Bruns Suite 510 – 175 2nd Avenue Kamloops, BC V2C 5W1 Phone: (250) 371-3931 Mobile: (250) 318-5150 Toll-Free Enquiry BC 1-800-663-7867 Email: <u>Myles.Bruns@gov.bc.ca</u> Web: <u>http://www.gov.bc.ca/jtst</u>

### **Provincial & Federal Tax Information**

#### **BC Corporate Tax Rates & Credits**

https://www.canada.ca/en/revenue-agency/services/ tax/businesses/topics/corporations/provincialterritorial-corporation-tax/british-columbia-provincialcorporationtax.html

#### **BC Corporate Income Tax**

https://www.britishcolumbia.ca/invest/why-britishcolumbia-canada/low-business-costs/taxes

#### Federal Corporate Tax Rates

https://www.canada.ca/en/revenue-agency/services/ tax/businesses/topics/corporations/corporation-taxrates.html

#### **CRA Guide for Canadian Small Business**

https://www.canada.ca/en/revenue-agency/ services/tax/businesses/small-businesses-selfemployed-income/checklist-small-businesses. html

#### Goods and Services Tax (GST)

https://www.canada.ca/en/services/taxes/ gsthst.html

#### **BC Provincial Sales Tax (PST)**

https://www2.gov.bc.ca/gov/content/taxes/ sales-taxes/pst

#### Canada Revenue Agency

https://www.canada.ca/en/services/taxes.html



# **Property & Tax Assessment**

#### Kelowna

https://www.kelowna.ca/homes-building/property-taxes/payment-options

#### Lake Country

https://www.lakecountry.bc.ca/en/living-in-our-community/taxes.aspx

#### Peachland

https://www.peachland.ca/property-taxes

West Kelowna https://www.westkelownacity.ca/en/city-hall/property-taxes.aspx

**Regional District of Central Okanagan** <u>https://www2.gov.bc.ca/gov/content/taxes/property-taxes/annual-property-tax/rural-area</u>

#### Westbank First Nation

https://online.wfn.ca/eServices/Property-Tax

#### **Developer Incentives**

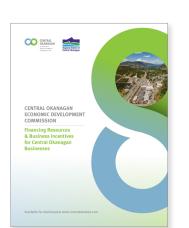
Kelowna https://www.kelowna.ca/homes-building/developers/developer-incentives

**Peachland** <u>https://www.peachland.ca/revitalization-tax-exemption-bylaw-no-2035-2012</u>

#### Lake Country https://www.lakecountry.bc.ca/en/business-information/incentives-and-funding-programs.aspx

# Funding & Business Incentives

See the COEDC Financing Resources Guide at <u>www.investkelowna.com/resources</u>



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Banks		
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extensive, nation-	ic banks offer a full range of banking, inver wide distribution networks and also are ac ia and other parts of the world.	
or branch of the p and have only one	arent bank. Most specialize in corporate an	through a subsidiary, representative office d investment banking (e.g., siche financing) ion is HSBC Bank Canada, which has a strong
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which may be elig	OS are foreign bank subsidiaries authorized ible for deposit insurance provided by the idiaries are controlled by eligible foreign in	Canada Deposit and Insurance Corporation.
	KS are foreign bank branches of foreign ire banking business in Canada. These branc	
The Office of the S		P0 authorizes these institutions to operate
in Canada. To view	r the OSFI list of all banks operating in Can	rea, cicknere and serect banks.

# **COMPANY FORMATION & REGISTRATION**

# BizPal

#### www.bizpal.ca

A free online service that helps identify which permits and licenses are required and how to obtain them. Select the business activities you plan to undertake and BizPal then automatically generates a list of all required permits and licenses from all levels of government (federal, provincial, territorial and municipal), along with basic information on each, and links to government sites where you can learn more and, in some cases, apply online.

# **Municipal Business Licenses**

Any person owning or operating a business within the Central Okanagan must obtain an annual business license. When preparing to do business in the Central Okanagan you will need to contact the municipality in which you will be conducting business. If you will be setting up your business in an unincorporated electoral area (Central Okanagan East and West) contact the Regional District. Reserve 9 and 10 (IR9 & 10) are administered through the Westbank First Nation. Licenses are not required for the Duck Lake Reserve; however, permission is required for business operation and is administered through Okanagan Indian Band.

**Big White Ski Resort** Permission to operate at this private resort is required. Phone: (250) 765-3101 https://www.bigwhite.com/geo/kel

Kelowna 1435 Water Street Phone: (250) 469-8960 <u>https://www.kelowna.ca/business-services/permits-licences</u>

Peachland 5806 Beach Avenue Phone: (250) 767-2647 https://www.peachland.ca/business-licencing

Regional District of Central Okanagan 1450 KLO Road, Kelowna Phone: (250) 469-6211 <u>https://www.rdco.com/en/business-and-land-use/</u> business-licences.aspx Duck Lake Reserve - Okanagan Indian Band 12420 Westside Road, Vernon, BC Phone: (250) 542-4328 http://www.okib.ca

Lake Country 10150 Bottom Wood Lake Road Phone: (250) 766-5650 https://www.lakecountry.bc.ca/en/businessinformation/Business\_Licences\_.aspx

West Kelowna 2760 Cameron Road Phone: (778) 797-8820 https://www.westkelownacity.ca/en/buildingbusiness-and-development/business-licences. aspx

Westbank First Nation 301 – 515 Hwy 97 South Phone: (250) 769-4999 <u>https://www.wfn.ca/business-development/</u> business-services/licences-permits.htm

# Inter-Community Business License Program

Kelowna, West Kelowna, Peachland, Lake Country and the Regional District of Central Okanagan participate in the Inter-Community Business License Program designed to simplify business licensing and reduce costs. Companies doing business in more than one community (with only one fixed location) may now purchase a Mobile Business License for an annual fee of \$150 in addition to the municipal fee. Contact your municipality for more information.

# **Provincial & Federal License Requirements**

There are specific provincial and federal licensing regulations and requirements which may affect your business. Before you begin operation of your business, you are advised to contact the provincial ministry having jurisdiction over the types of business activities you will be conducting to ensure that you are fully licensed and obeying current regulations. You may contact the government through their toll free telephone service or through their web site as follows:

Provincial Enquiry BC: 1-800-663-7867 http://www.gov.bc.ca Federal General Inquiries: 1-800-O-Canada (1-800-622-6232) http://www.Canada.gc.ca

### **BC Registry Services**

www.bcregistryservices.gov.bc.ca

All registrations of businesses, not-for-profit societies, cooperatives, personal property and manufactured homes are administered and supported by BC Registries and Online Services.

### Multi-Jurisdictional Registry Access Service (MRAS)

Search active or in active businesses from the official registries of Alberta, British Columbia, Corporations Canada, Manitoba, Ontario, Quebec, and Saskatchewan. This service lets you search across these registries at one time. For more information about the MRAS program go to: <u>https://www.isc.ca/CorporateRegistry/Pages/MRAS.aspx</u>

# One Stop Business Registry (OSBR)

#### www.onestopbc.ca

OneStop lets you apply for and complete registrations for a new or existing business with local, provincial and federal governments.

- Create and register new businesses
- Submit business applications with various levels of government including:
  - Provincial sales tax account PST
  - Business license application (local government)
  - WorkSafeBC coverage
  - Business BCelD
  - Canada Revenue Agency accounts
    - Goods and Services Tax GST (Federal Tax)
    - Payroll deductions
    - Import/Export accounts

# **Protecting Your Intellectual Property**

Canadian Intellectual Property Office

https://www.canada.ca/en/services/business/ip.html

#### World Intellectual Property Organization

https://www.wipo.int/portal/en/index.html

#### Patent Agents list for BC

https://www.ic.gc.ca/eic/site/cipointernet-internetopic.nsf/eng/h\_wroooo1.html

**Trademark Agents for BC** 

https://www.canada.ca/en/services/business/ip/trademarks.html

# **SMALL BUSINESS PLANNING**

# **Startup and Business Planning Resources**

# Digital Accelerator for Innovation and Research

https://www.canarie.ca/cloud/

#### Farm Operators Resource Guide

www.investkelowna.com/resources

#### **Indigenous Small Business Resources**

https://www2.gov.bc.ca/assets/gov/employment-business-and-economic-development/businessmanagement/small-business/indigenous\_sb\_resource\_handout.pdf

#### **Incorporating a Business**

http://www.ic.gc.ca/eic/site/cd-dgc.nsf/eng/home

#### Innovation, Science and Economic Development Canada

http://www.ic.gc.ca/eic/site/ic1.nsf/eng/home

#### **Small Business BC Free Business Planning Resources**

http://smallbusinessbc.ca/resources/howtos-checklists/#more

#### Starting a Small Business Guide, Province of BC

https://www2.gov.bc.ca/assets/gov/employment-business-and-economic-development/businessmanagement/small-business/starting\_a\_small\_business\_guide.pdf

#### Starting a Restaurant in BC

https://www2.gov.bc.ca/gov/content/employment-business/business/managing-a-business/starting-abusiness/starting-a-restaurant-in-bc

# University of British Columbia Small Business Accelerator Program

https://sba.ubc.ca

### **Business Plan Guides, Templates**

#### Bplans.com

www.bplans.com

#### **Business Development Bank of Canada**

https://www.bdc.ca/en/articles-tools/entrepreneur-toolkit/templates-business-guides/business-plantemplate

#### Farm Business Planning Tool www.FarmBusinessAssessment.com

#### Futurpreneur Canada

https://www.futurpreneur.ca/en/resources/start-up-business-planning/tips-tools/business-plan-writer

# Small Business Accelerator Program

https://sba.ubc.ca/learn-business-basics/business-plans

#### Small Business BC

http://smallbusinessbc.ca/article/how-write-a-business-plan

# **Disaster Planning and Recovery**

https://www.bceda.ca/disaster\_preparation\_and\_recov.php

The BC Economic Disaster Program is the first program of its kind in Canada focused on the resiliency and recovery of distressed economies.

https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/emergency-preparednessresponse-recovery/embc/preparedbc/preparedbc-guides/preparedbc\_small\_business\_plan.pdfhtml

When disaster strikes, having a plan and being able to put it into immediate action can mean the difference between staying open to service the needs of your customers and community or shutting down for a few days. Following a disaster, statistics show ninety percent of companies fail within a year unless they can resume operations within five days. Having a plan can ensure that you are back in business quickly and able to provide products and services to your community.

# **BUYING OR SELLING A BUSINESS**

# BritishColumbia.ca - Opportunities in British Columbia

#### www.britishcolumbia.ca/invest/opportunities

Search for:

- Investments or an opportunity to find a partner to compliment your array of service offerings
- Office, retail and industrial space for rent or sale in BC
- Businesses for sale

Are you a business owner looking to attract investment, sell or lease your business? Submit your opportunity to OpportunitiesBC to enable domestic and international representatives to promote your opportunity across their network.

### **Business Finders Canada**

#### www.businessfinderscanada.com

Certified business brokers specializing in the confidential representation of buyers, seller and investors for businesses and commercial property in Western Canada. Certified business brokers also provides assistance to new immigrants who just arrived in B.C. and want to buy a company, or are looking to find a different opportunity.

### **Venture Connect**

#### www.ventureconnect.ca

Business succession specialists, providing professional guidance to BC business owners to plan for their transition and ready their business for sale. List or browse businesses for sale on their website.

### **Succession Planning**

#### **BDC Succession Planning Assistance** https://www.bdc.ca/en/articles-tools/change-ownership/plan-succession/pages/default.aspx



# **CHAMBERS OF COMMERCE & BUSINESS ASSOCIATIONS**



Kelowna Chamber of Commerce 544 Harvey Avenue Kelowna, BC V1Y 6C9 Phone: (250) 861-3627 Email: <u>info@kelownachamber.org</u> Web: <u>www.kelownachamber.org</u>



Peachland Chamber of Commerce 5878C Beach Avenue Peachland BC VOH 1X5 Phone: (250) 767-2455 Email: <u>peachlandchamber@gmail.com</u> Web: <u>www.peachlandchamber.com</u>



Uptown Rutland Business Association (URBA) 158 Valleyview Road Kelowna, BC V1X 3M4 Phone: (250) 451-9861 Email: <u>info@uptownrutland.com</u> Web: www.ourrutland.ca



Greater Westside Board of Trade 2372 Dobbin Road West Kelowna, BC V4T 2H9 Phone: (250) 768-3378 Toll Free: 1-866-768-3378 Email: admin@gwboardoftrade.com Web: www.gwboardoftrade.com



Lake Country Chamber of Commerce 32 – 10042 Main Street Lake Country, BC V4V 1P6 Phone: (250) 766-5670 Toll Free: 1-888-766-5670 Email: info@lakecountrychamber.com Web: www.lakecountrychamber.com



Downtown Kelowna Association 200 – 287 Bernard Avenue Kelowna, BC V1Y 6N2 Phone: (250) 862-3515 Email: <u>info@downtownkelowna.com</u> Web: <u>www.downtownkelowna.com</u>

# **STATISTICS AND RESOURCES**

# Invest Kelowna Data Portal

#### https://data.investkelowna.com

The COEDC provides this data to support access to information about the people, businesses, and communities of the Central Okanagan.

### **Regional Economic and Industry Profiles**



The Economic Profile and 6 Industry Profiles: Aerospace/Agricutlure/Cannabis/Digital Tech/ Manufacturing/Viticulture covers the member communities throughout the Okanagan and includes a wide range of demographic information pertinent to the local economy including information on population, infrastructure, housing, education, labour force, industry and resources related to investing and living in the Okanagan. The profiles are a valuable tool for market research with a wide range of users from potential investors, business students, and trade & investment representatives to individuals researching the marketplace prior to starting a business. Access the profiles at <u>http://www.investkelowna.com/resources</u>.

# **Statistical & Research Websites**

Bankruptcy and Insolvency Records Search https://www.ic.gc.ca/app/scr/bsf-osb/ins/login. html?lang=eng

BC Government Open Information www.openinfo.gov.bc.ca

#### **BC Major Projects Inventory**

<u>BC Major Projects Inventory - Province of British</u> <u>Columbia (gov.bc.ca)</u>

Statistics Canada

www.statcan.gc.ca

BC Stats www.bcstats.gov.bc.ca

DataBC www.data.gov.bc.ca

#### **BC Economic Atlas**

https://www2.gov.bc.ca/gov/content/ employment-business/economic-development/ industry/bc-economic-atlas

Housing www.cmhc.ca www.interiorrealtors.ca

#### Rent

<u>www.cmhc.ca</u> <u>https://www.padmapper.com/apartments/kelowna-</u> <u>bc</u>

#### Labour & Income

<u>Labour Market Statistics - Province of British Columbia</u> (gov.bc.ca)

#### US Federal Statistics www.data.gov

Province of BC Small Business Guides and Reports https://www2.gov.bc.ca/gov/content/employmentbusiness/business/small-business/resources

### **Canadian Wages & Salary**

https://www.jobbank.gc.ca/trend-analysis/searchwages

Small Business Research & Stats http://www.ic.gc.ca/eic/site/o61.nsf/eng/Home

Centre for Special Business Projects (CSBP) https://www.statcan.gc.ca/en/subjects-start/society and community/rural canada

# **INDIGENOUS BUSINESS RESOURCES**

# **National Aboriginal Capital Corporations Association**

#### https://nacca.ca/about/

The National Aboriginal Capital Corporations Association is a network of over 50 Aboriginal Financial Institutions (AFIs) dedicated to stimulating economic growth for all Indigenous people in Canada.

# LABOUR AND EMPLOYMENT

# What Does a Job Pay?

https://www.jobbank.gc.ca/trend-analysis/search-wages

Find available jobs, wages (low, median, and high range listed for a specific job), outlooks, and job requirements specific to an occupation and location.

# Federal & Provincial Labour Standards

Federal<a href="https://www.canada.ca/en/services/jobs/workplace/federal-labour-standards.html">https://www.canada.ca/en/services/jobs/workplace/federal-labour-standards.html</a>Provincial<a href="https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice">https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice</a>The main purpose of the Employment Standards Act is to make sure that workers receive at least minimum standards of wages and terms of employment.

### WorkBC

#### http://workbccentre-kelowna.ca

WorkBC is the provincial government's access point to help all British Columbians to successfully navigate BC's labour market. WorkBC helps people find jobs, explore career options and improve their skills. They help employers fill jobs, find the right talent and grow their businesses.

# **Chartered Professionals in Human Resources of British Columbia & Yukon**

#### www.cphrbc.ca

The Chartered Professionals in Human Resources of British Columbia & Yukon (CPHR BC & Yukon) is your source for Human Resources information and services. CPHR BC & Yukon is committed to providing leadership in HR excellence and is the foremost professional association for those involved in the business of people. It is also certifying body of the Chartered Professional in Human Resources (CPHR) designation in BC.

# **Employment and Social Development Canada**

#### http://www.esdc.gc.ca/eng/home.shtml

Learn about funding opportunities (grants and contributions), pensions, disability programs, senior programs, child and family programs, and community programs that are offered by Human Resources and Skills Development Canada (HRSDC), the Labour Program and Service Canada.

### **Co-op Programs**

Employers partnering with Okanagan College and UBC Okanagan Co-op access top talent to fill short-term requirements while meeting future recruitment needs. Whether it is a project sitting on the edge of your desk that you've been meaning to start, or the opportunity to fill a short-term hire, a Co-op student can provide you with the opportunity to lighten your workload and test drive a new employee with little risk. There are numerous benefits associated with hiring a Co-op student:

Flexible: Cost-effective: Top Talent: Hiring Incentives:	Hire for 4, 8 or 12 months at time, and year-round. Placements must be paid, comparable to industry norms. Students are pre-screened and receive pre-employment training. Grants can subsidize the cost of training and integrating students into positions.
Okanagan College	www.okanagan.bc.ca/coop
University of British Columbia Okanagan	https://coop.ok.ubc.ca

# **Training Programs & Subsidies**

#### **Apprenticeship Supports**

https://www.canada.ca/en/employment-socialdevelopment/services/apprentices.html

Province of British Columbia – Jobs & Career Training Resources

https://www2.gov.bc.ca/gov/content/educationtraining/job-career-training

Certified International Trade Professional Training https://fittfortrade.com

#### **Federal Government Grants and Contributions**

https://www.canada.ca/en/employment-socialdevelopment/services/funding.html

#### **Get Youth Working Program**

www.getyouthworking.ca

Self-Employment Training – Community Futures https://www.cfdcco.bc.ca/services/selfemployment-program Service Canada www.canada.ca

S.T.E.P. (Skilled Trades Employment Program) www.stepbc.ca

Trades Training BC www.tradestrainingbc.ca

Training Tax Credit https://www2.gov.bc.ca/gov/content/taxes/ income-taxes/corporate/credits/training

Work Sharing Program for Employers https://www.canada.ca/en/employment-socialdevelopment/services/work-sharing.html

WorkBC https://workbccentre-kelowna.ca

YMCA Career Services (17-29 yrs) https://www.ymcaokanagan.ca/CareerServices



#### Canada Revenue Agency

#### Canada Revenue Agency www.cra-arc.gc.ca

The Canada Revenue Agency (CRA) administers tax laws for the Government of Canada and for most provinces and territories, and administers various social and economic benefit and incentive programs delivered through the tax system. Information for business is available regarding income tax, payroll, pension plans, GST, business number registration, excise taxes, duties and levies, and benefits.



Canadian | Commission human rights canadienne des commission | droits de la personne **Canadian Human Rights Commission** 

<u>www.chrc-ccdp.gc.ca</u> Employers - find information about your obligations under federal human rights law and information about how to improve your workplace.



#### **Employment Standards and Workplace Safety**

https://www2.gov.bc.ca/gov/content/employment-business/employmentstandards-advice/employment-standards The Employment Standards Branch administers the Employment Standards Act and Employment Standards Regulation which set minimum standards for wages and working conditions in most workplaces.



#### go2HR – Resources for the Tourism and Hospitality Industry www.go2hr.ca

go2HR provides information to employers on HR issues such as recruitment, retention, training and legal issues, coordinates and conducts industry leading research on key employment related issues and policies affecting the BC tourism labour market, executes a multi-channeled career awareness campaign which is designed to attract people to pursue tourism jobs and careers, and helps businesses gain access to relevant front-line, team leadership and management skills training for their employees.



#### **Job Creation Partnerships**

https://www.workbc.ca/Employment-Services/Community-and-Employer-Partnerships/Job-Creation-Partnerships.aspx

Job Creation Partnerships support funding to organizations and provides community benefit while creating jobs to assist unemployed EI eligible clients with opportunities to gain meaningful work experience.

		Office of the Information and Privacy Commission for BC www.oipc.bc.ca The Office of the Information and Privacy Commissioner provides independent oversight and enforcement of BC's access and privacy laws, including:
OIPC	OFFICE OF THE INFORMATION & PRIVACY COMMISSIONER FOR BRITISH COLUMBIA	<ul> <li>The Freedom of Information and Protection of Privacy Act (FIPPA), which applies to over 2,900 "public bodies" including ministries, local governments, schools, crown corporations, hospitals, municipal police forces, and more.</li> </ul>
		<ul> <li>The Personal Information Protection Act (PIPA), which applies to over 380,000 private sector "organizations" including usinesses, charities, associations, trade unions and trusts.</li> </ul>

#### **Service Canada – HR for Employers**

www.canada.ca/en/services/business/hire/humanresourcesmanagement. html Government of Canada human resources information for employers from government and non-government sources: Payroll, wages and other resources for recruiting, training and managing employees.



Government

of Canada

#### **Okanagan College – Corporate Training Solutions**

www.okanagan.bc.ca/Programs/Areas of Study/cs/contract-training.html From one-day workshops and quick-response training classes to personalized education solutions, Okanagan College delivers your corporate training where and when you need it.



#### WorkBC Wage Subsidy Program

https://workbccentre-kelowna.ca/find-staff/wage-subsidies

The WorkBC Wage Subsidy Service is available at no cost to employers or job seekers. The Wage Subsidy Program assists employers in offsetting the cost associated with hiring new employees and developing their skills in order to create long-term employment opportunities.



#### WorkSafeBC

#### www.worksafebc.com

WorkSafeBC is a provincial agency promoting safe and healthy workplaces. Services include education, prevention, compensation and support for injured workers, and no-fault insurance to protect employers and workers. If you are hiring employees or if your business is incorporated, register with WorkSafeBC before commencement of business.

# **Immigration Resources**

**Arrival Advisory App** offered by PeaceGeeks, free app available in seven languages providing a directory of information and services valuable to new immigrants and refugees in BC. Available in iTunes store and Google Play.

https://arrivaladvisor.ca

**Government of Canada - Apply to travel, study, work, or immigrate to Canada** <u>https://www.canada.ca/en/services/immigration-citizenship.html</u>

#### **Immigration Employment Council of BC**

A not-for-profit organization connecting employers to immigration talent. <u>www.iecbc.ca</u>

#### **KCR Community Resources**

Referrals to relevant services, resources and employment support within the community for immigrant newcomers in the Central Okanagan.

https://kcr.ca/immigrant-services

If you decide to work with a consultant or lawyer, visit the Immigration & Citizenship Canada website to help you choose a representative and avoid being a victim of fraud during the immigration process. <u>https://www.canada.ca/en/immigration-refugees-citizenship/services/immigration-citizenship-representative/choose.html</u>

As of October 1, 2019 foreign worker recruiters must have a license to operate in BC.

To check if a person is licensed to represent immigrants or to give advice go to: <u>https://www.canada.ca/en/immigration-refugees-citizenship/services/immigration-citizenship-representative/choose/authorized.html</u>

### Labour Market Research & Resources

#### **BC Stats**

<u>https://www2.gov.bc.ca/gov/content/data/statistics/employment-labour/labour-market-statistics</u> Unemployment rates, labour force characteristics, employment by industry, employment by occupation.

#### **Statistics Canada**

<u>https://www150.statcan.gc.ca/n1/en/subjects/Labour</u> Unemployment rates, labour force characteristics, employment by industry, employment by occupation.

#### Wage Search, Service Canada

https://www.jobbank.gc.ca/explorecareers?select=ec-wages

#### WorkBC Labour Market & Industry Research

https://www.workbc.ca/Labour-Market-Industry.aspx

High demand occupations, labour market outlook, skills for the future workforce, top demand trades, industry and sector information, BC and regional profiles.

# **Job Search Sites**

Tech Industry www.accelerateokanagan.com/community/job-board

#### **Okanagan based postings** https://classifieds.castanet.net/cat/jobs

**Tourism Industry** www.go2hr.ca/jobboard

Civic Info BC https://civicinfo.bc.ca/careers

#### **Provincial and National Search Sites**

www.bcjobs.ca	www.indeed.ca	www.monster.ca
www.careerbuilder.ca	www.jobbank.gc.ca	www.simplyhired.ca
www.eluta.ca	www.linkedin.com	www.workopolis.com
www.glassdoor.ca	www.localworkbc.ca	

#### www.mobilizejobs.ca

A national youth employment program. Designed to connect Canadian employers with the semi-skilled labour they need, it provides businesses with youth eager to work and experience new parts of their country. Mobilize places workers on rotational placements each summer and winter, supplying tourism, hospitality, resorts, golf courses, food services and landscaping/agriculture business with employees.

# **Recruitment Firms**

Aspire Recruitment Solutions www.aspirehiring.ca

Bowman Employment Services www.bowmanemployment.com

Okanagan Staffing Inc. www.okanaganstaffing.com

Go2HR www.go2hr.ca/ jobboard Kelowna Human Resources www.kelownahr.com

Love HR www.LoveHR.ca

Labour Unlimited www.labourunlimited.com

KAN Recruitment www.kanrecruitment.com

# **BUSINESS SERVICES**

# **Grant Writing Services**

Do Gooders is a social enterprise that assists local not-for-profits with cost-effective, top quality grant writing, fundraising initiatives, digital marketing and back-office support. <u>www.dogooders.ca</u>

# **Corporate Meeting and Event Space**

Contact us for a listing of meeting and event spaces.

# **Networking and Business Mentorship**

BNI Canada www.bnicanada.ca

CONNECT (Women's Networking Group) www.connectkelowna.org

Downtown Kelowna Association www.downtownkelowna.com

eWomenNetwork www.ewomennetwork.com

Entrepreneurs Organization Okanagan Chapter www.eonetwork.org

Greater Westside Board of Trade www.gwboardoftrade.com

Invest Kelowna Business Event Listings www.investkelowna.com/events

Kelowna Chamber of Commerce www.kelownachamber.org

Kelowna LeanIn (for Professional Women) http://leanincircles.org/circle/kelowna-leanin

Kelowna Okanagan Business Services Referral Group www.okbe.ca Kelowna Women in Business www.kwib.org

Lake Country Chamber of Commerce www.lakecountrychamber.com

Meetup.com (find networking groups near you) www.meetup.com

Okanagan Developer Group http://okdg.org/about

Peachland Chamber of Commerce www.peachlandchamber.com

Tech Trade Canada www.tectrade.ca

Uptown Rutland Business Improvement Area www.uptownrutland.com

Okanagan Young Professionals (OYP) <a href="https://oypcollective.com">https://oypcollective.com</a>

Junior Chamber International Kelowna (JCI) https://jcikelowna.com

Urban Development Institute Okanagan https://www.udiokanagan.ca

#### Interpreters/Language Services

#### Accurate Translations Ltd

30+ languages 101 – 1865 Dilworth Dr, # 644 Kelowna, BC V1Y 9T1 Phone: (250) 212-8590 Email: <u>info@accuratetranslations.ca</u> Web: <u>www.accuratetranslations.ca</u>

KCR Community Resources 47+ Languages

Araeli Huber (250) 763-8008 ext 131 Web: <u>https://kcr.ca/immigrant-services/translations</u>

#### **Converge Languages Network**

Multilingual Translation Services Paula Verholen (250) 801-8219 Email: <u>convergelanguages@gmail.com</u> Web: <u>https://www.converge-translations.com</u>

#### **Thorsten Wehrmann**

German Language Assistance (250) 869-8793 Email: <u>Thorsten.wehrmann@associatedpm.ca</u>

#### **Office Space for Short Term Rent | Co-Working Spaces**

# ACCELERATE Okanagan

#### Accelerate Okanagan OKGNWorks

OKGNworks is a membership-based coworking space designed to support early-stage companies and budding entrepreneurs. 24/7 access to dedicated desk, meeting rooms, and common area with kitchenette is included. Web: www.accelerateokanagan.com/space 201 – 460 Doyle Avenue Kelowna, BC V1Y 0C2 (250) 870-9028

#### Alternawork

alternaw**Qrk** 

Located in Downtown Kelowna, alternawork is a cutting edge cowork facility. The 5400 SF office space includes 13 private offices, 14 dedicated workstations, and shared boardroom space. Amenities include underground parking, a full-length outdoor patio, a BBQ, daily stocked kitchen and lounge, common seating areas, use of gym, an additional rooftop BBQ lounge on the 6th floor, and an in-office shower. Web: <u>www.alternawork.com</u>

Email: info@alternawork.com 1350 St. Paul Street Kelowna, BC V1Y 2E1 (250) 800-0948

**Big Bear Innovation Centre, West Kelowna** 

# BIG BEAR SOFTWARE

Options include full office rentals with complete privacy and shared office rentals that allow for a dedicated desk in a secure, shared space. When you book a meeting room, you'll get everything you need to collaborate as productively as possible. From small to large rooms, various time-frame options, coffee, high-speed WiFi, and more. Web: <u>https://www.bigbearinnovations.com/</u> 305 – 1979 Old Okanagan Highway Westbank, BC V4T 3A4 Building 3, 4th floor

# blackbean.house

creative workspace

#### Blackbean.house Creative Workspace

BlackBean House offers numerous high-end amenities such as fibre optic internet, a large conference room, a business address, convenient parking, casual meeting spaces, hot-desking, dedicated and shared desks, bar cart for celebrations, ergonomic furniture, wheelchair accessibility, showers on-site and an in house kitchen. Web: <u>https://blackbean.house</u>

207 – 3030 Pandosy Street Kelowna, BC V1Y 0C4



#### coLab

coLab is a shared work space in Kelowna, BC that gets freelancers, contractors and small working teams out of home offices into the downtown Kelowna core. Full-time membership includes dedicated workspace, use of lounge and meeting rooms. Individual and Team memberships available. Web: www.okcolab.com Email: hello@okcolab.com 205 - 1405 St. Paul Street Kelowna, BC V1Y 2E4 (778) 821-1932



#### **Downtown Business Centre**

Furnished offices ranging from 100-1500 square feet, phone services and virtual receptionist, shared boardroom for group meetings. Web: www.downtownbusinesscenter.ca Email: office@downtownbusinesscenter.ca 202 - 346 Lawrence Avenue Kelowna, BC V1Y 6L4 (250) 859-4556

# INNOVATION CENTRE

**The Innovation Centre** 

The state-of-the-art building houses everything from solopreneurs to large technology and innovation firms. Publicly-supported space and services are also available for early-stage companies, non-profits, community groups, and social enterprises. The goal of the Innovation Centre is to help build Canada's most innovative, creative, and entrepreneurial technology community.

Web: www.kelownainnovationcentre.com

460 Doyle Avenue Kelowna, BC V1Y 0C2 (778) 214-8236

# PROFESSIONAL IMAGE OFFICE CENTRE

**Professional Image Office Centre** Full service office centre - executive office rentals, meeting room rentals,

telephone answering service, mail and postal services, administrative/ clerical support, marketing/advertising support. Web: www.proimageofficecentre.com Email: info@proimageofficecentre.com 347 Leon Avenue, Suite #210 Kelowna, BC V1Y 8C7 (250) 861-4266



#### **Regus Business Centre**

Full service centre with offices available for use on a flexible basis lasting as little as one hour or as long as 18 months. The offices include furniture, utilities, reception, a common area kitchen, and a business lounge. Individual work pods.

#### Landmark Location:

https://www.regus.com/en-gb/canada/kelowna/landmark-2021 1631 Dickson Avenue, Suite 1100 Kelowna, BC V1Y 0B5 (778) 484-8100

#### **Innovation Centre Location:**

https://www.regus.com/en-gb/canada/kelowna/the-innovationcentre-4998 460 Doyle Avenue Kelowna, BC V1Y 0C2 1 (844) 241-5515

# Spaces Innovation

Offers meeting rooms, collaborative desks, and laptop charging stations. Spaces boasts super-fast Wi-Fi, five meeting rooms, eight coworking desks, networking events, and is fully serviced. Choose from a co-working membership which offers access during opening hours, a dedicated desk, which will give users their own private desk and 24/7 access, or private office space.

Web: <u>www.spacesworks.com</u> 460 Doyle Avenue Suites 5A, 5B, 4A, 1BH Kelowna V1Y 2A2 1 (844) 576-0466

#### **Staples Studio**

A state-of-the-art membership co-working space for meetings and events to change the way you work. Membership benefits include experts/onsite staff, unlimited internet, podcasting booth, free parking, complimentary coffee/tea, workspace options and special discounts on Staples products and Solution Shop services. Meeting rooms capacity 10 - 25. Day pass to monthly options available.

Web: <u>www.studio.staples.ca</u> Email: <u>studio.kelowna@staples.ca</u> 2339 Hwy 97 North, Unit 430, Kelowna, BC V1X 4H9 (250) 979-7920





SPACES.

# **EXPORT RESOURCES**

# The Central Okanagan Economic Development Commission Export Assistance

One-on-one expertise is available at no cost to companies in the Central Okanagan to assess export readiness and capitalize on international markets. Email Richard Takai at <u>export@investkelowna.com</u> or call (250) 801-9020.

# **Export Navigator**

https://www.futuresbc.com/export-navigator Export Navigator provides one-on-one support with an advisor.

### **Trade Related Resources**

#### BC & Canada

Trade & Invest British Columbia www.britishcolumbia.ca

Canadian Manufacturers & Exporters www.cme-mec.ca

Canadian Trade Commissioner www.tradecommissioner.gc.ca

Export.ca www.export.ca

Export Development Canada www.edc.ca

**Government of Canada - Trade Data Online** http://www.ic.gc.ca/eic/site/tdo-dcd.nsf/eng/Home

Small Business BC Import/Export Advisory Services www.smallbusinessbc.ca/services/trade-registration

Trade Commissioner Service www.tradecommissioner.gc.ca

TradeStart www.tradestart.ca

Explore tools and resources to help plan and diversify your international business footprint. Learn what steps to follow to become export-ready, how to sell to foreign governments, about export processes and requirements, and discover the benefits of global value chains. Get practical advice from Canadian companies and experts via CanadExport stories, podcasts and webinars. https://www.tradecommissioner.gc.ca/index.aspx?lang=eng

#### Determine your export readiness and develop an export plan:

https://exportnavigator.ca/

Import / Export Guide Information and resources available to help you navigate the world of international trade. <u>https://www2.gov.bc.ca/assets/gov/employment-business-and-economic-development/business-management/small-business/importexport\_guide\_web\_version\_updated\_april\_2016.pdf</u>

# **SUPPORT ORGANIZATIONS**

ACCELERATE Okanagan	Accelerate Okanagan www.accelerateokanagan.com Provides mentorship and coaching for startups, growth-stage companies and everything in between.
bdc*	Business Development Bank of Canada www.bdc.ca BDC is a financial institution wholly owned by the Government of Canada. BDC plays a leadership role in delivering financial, investment and consulting services to Canadian small and medium-sized businesses. These services complement those of private sector financial institutions.
Government of Canada	Business and Industry Canada www.canada.ca/en/services/business.html A one stop site for business information on topics including statistics and research, Canadian company search, starting a business, financing, permits and regulations, intellectual property, doing business across borders, incorporations, bankruptcy and more.
<b>CFIB</b>	<b>Canadian Federation of Independent Business</b> <u>www.cfib-fcei.ca</u> The Canadian Federation of Independent Business (CFIB) provides advocacy on behalf of small business to get better taxes, laws and regulations. Provides free tools & resources on regulations and human resources. Every province has knowledgeable counsellors who can provide answers to your business related questions and help troubleshoot a variety of issues affecting your company.



### **Canadian Technology Accelerators**

www.tradecommissioner.gc.ca/cta-atc/index.aspx?lang=eng The Canadian Technology Accelerator initiative helps Canadian companies with an existing technology, product or service explore opportunities in foreign markets.

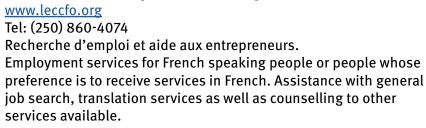


#### **Cascadia Venture Acceleration Network**

#### www.connectcascadia.ca

A cross-border partnership of accelerators, incubators, universities, industry associations, investors and entrepreneur networks located in British Columbia, Washington and Oregon that work together to provide entrepreneurs and researchers located in this region with the information, tools, and support they need to innovate, commercialize, scale-up, and conduct cross-border business.

#### Centre culturel francophone de l'Okanagan





tre culturel

Dkanagan

acophone

#### Community Futures of the Central Okanagan www.cfdcco.bc.ca

CFDCCO offers business development programs, counselling, planning assistance and funding to businesses which cannot access funding from traditional sources.



#### **Export Development Canada**

#### <u>www.edc.ca</u>

EDC is a self-financing Crown corporation that operates at arm's length from the Government. They provide insurance and financial services, bonding products and small business solutions to Canadian exporters and investors and their international buyers. EDC also supports Canadian direct investment abroad and investment into Canada. Much of their business is done in partnership with other financial institutions and through collaboration with the Government of Canada.



#### **FrontCounter BC**

www.frontcounterbc.gov.bc.ca A service that assists with licences, permits, registrations and other authorizations required to utilize the province's natural resources. Tel: 1-877-855-3222 Email: frontcounterbc@gov.bc.ca



#### **Futurpreneur Canada**

#### www.futurpreneur.ca

The only national, non-profit organization that provides financing, mentoring and support tools to aspiring business owners aged 18-39. Their internationally recognized mentoring program hand matches young entrepreneurs with a business expert from a network of more than 2,800 volunteer mentors. Futurpreneur's programs offer financing, mentoring, and business support for every business stage.

#### **Innovate BC**

# innovate **BC**

https://innovatebc.ca

Provincial crown agency that connects entrepreneurs to funding, resources, and support. Innovate BC supports all size companies, across all sectors, all over the province.



#### Manufacturing Safety Alliance of BC

www.safetyalliancebc.ca

Provides safety training and advisory services for manufacturers, food processors, wineries, breweries, and distilleries throughout the Okanagan.

#### National Research Council of Canada

#### www.nrc-cnrc.gc.ca

NRC provides innovation support, strategic research, scientific and technical services. They offer access to leading technology equipment, research and training programs; provide industry with a lower-risk way to develop innovative ideas, reduce start-up costs, and shorten time to market.

Services provided by the NRC include:

- Industrial Research Assistance Program (IRAP)
- Technical and advisory services
- Research facilities
- Technology licensing
- Research programs and collaboration opportunities



Government of Canada



#### **Okanagan Young Professionals Collective**

#### www.oypcollective.com

The OYP Collective creates a dynamic, vibrant and engaged culture and community that attracts and retains talented professionals in their 20's and 30's to the Okanagan Valley by connecting them with each other and the community through a variety of volunteer, social, professional, sports, arts and cultural events and activities.



#### Service BC & Government Agents

www.governmentagents.gov.bc.ca or 1-800-663-7867 Service BC provides front line support for many of the hundreds of programs and services the provincial government offers to residents, businesses and visitors. Kelowna Office 305 – 478 Bernard Avenue Tel: (250) 861-7500



### Small Business BC

#### www.smallbusinessbc.ca

Small Business BC is British Columbia's premiere resource centre for knowledge-based business products and services. They offer business education, expert advice, business registration services and resources and tools designed to help you save time and money.



#### Soroptomist – Western Canada Region

www.wcsoroptimist.org

Soroptimist is an international organization for business and professional women who volunteer in their communities.



#### **Trade and Invest British Columbia**

#### www.britishcolumbia.ca

Trade and Invest BC has a dedicated team of trade and investment professionals in British Columbia, as well as a network of international Trade and Investment Representatives based in China, Japan, Korea, India, Europe and the United States. Contact these experts for a single point of contact on business questions, including:

#### Services for investors

- Strategic support to analyze and implement investment decisions
- Detailed information about our economic and business conditions
- Assistance in establishing new enterprises
- Tours, introductions and events to help investors make connections and evaluate opportunities

#### Services for buyers

- Connecting international buyers of British Columbia products and services with qualified suppliers
- Trade missions and events to bring British Columbia suppliers to international buyers

#### Services for exporters

- International market intelligence and trade leads
- Market strategies and advice
- Contacts to an extensive network of international industry, government, and community influencers and partners
- Trade missions, events, seminars and training to introduce exporters to world markets



#### **University of British Columbia**

#### https://sba.ubc.ca

The Small Business Accelerator offers free online access to reliable business information and tools for secondary market research for BC businesses and entrepreneurs. This initiative is led by UBC Library's Irving K. Barber Learning Centre.



#### Entrepreneurship@UBCO

https://entrepreneurship.ok.ubc.ca

E@UBCO offers UBC Okanagan students, faculty, staff and recent graduates training and mentorship support to explore their startup ideas, build connections within the Okanagan innovation ecosystem, and develop the skill set needed to launch a successful new venture.



SUPPORTING WOMEN ENTREPRENEURS IN BC

#### **Women's Enterprise Centre**

#### www.womensenterprise.ca

WEC is BC's leading resource for women entrepreneurs, offering skills development, business loans, free business guidance, business resources, networking and events.



Central Okanagan Economic Development Commission 1450 K.L.O. Road Kelowna, BC V1W 3Z4

> Tel: 1-877-332-2673 or (250) 469-6280 Email: info@investkelowna.com Web: www.investkelowna.com

The Region's Primary Business Resource | investkelowna.com